

Ref: FOIA Reference 2019/20-172

Royal Stoke University Hospital  
Quality, Safety and Compliance Department  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 15<sup>th</sup> July 2019

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing in response to your email dated 26<sup>th</sup> June 2019 requesting information under the Freedom of Information Act (2000) regarding food poisoning.

On 4<sup>th</sup> July 2019 we contacted you via email as we required clarification on whether Q1 and 2 are related to hospital food ONLY, or to food consumed brought in by relatives?

On 10<sup>th</sup> July 2019 you replied via email with the following:  
"Relating to hospital food only "

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 How many inpatients developed food poisoning (relating to E.coli, listeria, campylobacter, salmonella or other) during a stay at the hospitals in your trust between the end of May 2018 and the end of May 2019?**

A1 There were no inpatients who developed food poisoning within the Trust between the end of May 2018 and the end of May 2019 as result of eating hospital food

**Q2 How many inpatients developed food poisoning (relating to E. coli, listeria, campylobacter, salmonella or other) during a stay at the hospitals in your Trust between the end of May 2013 and the end of May 2014?**

A2 There were no inpatients that developed food poisoning within the Trust between the end of May 2013 and the end of May 2014 as result of eating hospital food.

**Q3 Are meals prepared on site or off the premises by an outside provider?**

A3 The meals at the Royal Stoke site are produced by an outside provider. Meals at County Hospital are prepared on site.

**Q4 How many complaints did you receive about hospital food between the end of May 2019 and the end of May 2018?**

A4 We received 4 formal complaints within this period. 1/5/2018 to 31/5/2019

**Q5 How many complaints did you receive about hospital food between the end of May 2013 and the end of May 2014?**

A5 No complaints were logged within the search criteria

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

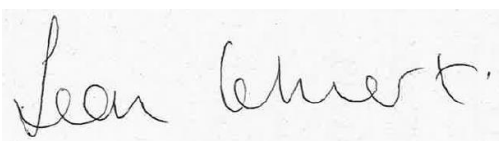
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Jean Lehnert



University Hospitals  
of North Midlands  
NHS Trust

Information Governance Manager

