



Ref: FOIA Reference 2023/24-757

Date: 21st February 2024

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 9th February 2024 requesting information under the Freedom of Information Act (2000) regarding non-emergency patient transport services

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I am writing to you under the Freedom of Information Act 2000 to request the following information from your organisation. Please may you provide me with an answer to the following:

1. Who provides your non-emergency patient transport services (NEPTS)?

A1 The service is commissioned by Staffordshire ICB

Q2 When does this contract run until?

A2 Information held by Staffordshire ICB. They can be contacted at the following email address: StaffsStokeFOI@staffsstoke.icb.nhs.uk

Q3 What is the value of this contract per annum (i.e. for 2023/24)?

A3 Information held by Staffordshire ICB. They can be contacted at the following email address: StaffsStokeFOI@staffsstoke.icb.nhs.uk

Q4 Do you contract your NEPTS for your organisation in isolation, or is it contracted jointly with other NHS organisations? If so, which other NHS organisations?

A4 Information held by Staffordshire ICB. They can be contacted at the following email address: StaffsStokeFOI@staffsstoke.icb.nhs.uk

Q5 Who is the best person to contact regarding the NEPTS service for your organisation? Please provide name, position and contact details where possible.

A5 See below:

Kate Tatton (QNC) SSOT ICB Kate.Tatton@staffsstoke.icb.nhs.uk

Kate Farrow (QNC) SSOT ICB Kate.farrow@staffsstoke.icb.nhs.uk

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,





University Hospitals
of North Midlands
NHS Trust

Rachel Montinaro
Data Security and Protection Manager - Records

