



Ref: FOIA Reference 2023/24-663

Date: 21st March 2024

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 9th January 2024 requesting information under the Freedom of Information Act (2000) and regarding agency.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Please could you answer the below questions in relation to Nursing on framework supply;

1. Please can you confirm how many shifts have been released/allocated to ON framework agencies within the last 90 days?

A1 3791

Q2 In the last 90 days which wards, or departments were these ON framework requests for?

A2 Various wards across all divisions

Q3 Please can you confirm how many nursing shifts have been filled by ON framework agencies within the last 90 days?

A3 3105

Q4 How many long term lines of work or block bookings are currently being supplied by ON framework agencies?

A4 Unknown as most agency workers book via the agency but work regularly in the Trust so not true block bookings

Q5 Which ON framework agencies is the Trust currently utilising for Nursing vacancies and what is the spend on these agencies year to date?

A5 The total spend on Nursing Agency this financial year to date is £6.63m (from 1st April 2023 to 31st January 2024).
For the current calendar year to date, the total spend on Nursing Agency is £0.65m (covers January 2024 only).

Q6 Please can you confirm how many shifts have been released/allocated to OFF framework agencies within the last 90 days?

A6 Nil released via the nurse bank

Q7 What is the average charge for both RMN's and RGN's from ON framework agencies?

A7 The average is about £32.00 per hour

Q8 Who at Temporary Staffing is responsible for onboarding new agencies and could you provide their email address and contact number?

A8 I can confirm that the Trust holds information regarding this question, but feel this information is exempt under section 21: *information reasonably accessible by other means*. This is because the information is available via the Trust's public website at the following link: FOI ref = 538-2324 October 2023

<http://www.uhnm.nhs.uk/about-us/regulatory-information/freedom-of-information-publication-scheme/freedom-of-information-disclosure-log/>

Q9 What is the generic Nurse bank email address for staff bank?

A9 I can confirm that the Trust holds information regarding this question, but feel this information is exempt under section 21: *information reasonably accessible by other means*. This is because the information is available via the Trust's public website at the following link: FOI ref = 538-2324 October 2023

<http://www.uhnm.nhs.uk/about-us/regulatory-information/freedom-of-information-publication-scheme/freedom-of-information-disclosure-log/>

Q10 How many shifts were cascaded to Thornbury Nursing within the last 90 days?

A10 None

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,



Rachel Montinaro
Data Security and Protection Manager - Records