

Royal Stoke University Hospital

Data, Security and Protection Newcastle Road Stoke-on-Trent Staffordshire ST4 6QG

Email foi@uhnm.nhs.uk

Ref: FOIA Reference 2021/22-270

Date: 23rd August 2021

Dear

I am writing to acknowledge receipt of your email dated 16th August 2021 requesting information under the Freedom of Information Act (2000) regarding Maternity patients not eligible for free healthcare

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

- Q1 In relation to 2020/21 how many Overseas Patients Not Eligible for Free UK Healthcare were treated in the maternity department of your Trust?
- A1 Thirty six (36)
- Q2 How many of these patients (Overseas Patients Not Eligible for Free UK Healthcare who were treated in the maternity department of your Trust during 2020/21) have received an invoice from the Trust for the value of the care they received?
- A2 Thirty three (33)
- Q3 If the answer to (a) is greater than the answer to (b) could you please state why not all these patients were sent an invoice for their care?
- A3 See below:
 - X2 patients Supplied EHICs, therefore activity was recharged from relevant EU Country and not charged directly to patient
 - X1 patient had already been charged Antenatal pathway via another Trust, so UHNM invoiced this Trust directly for her treatment at UHNM as per NHS Maternity Guidance
- Q4 In relation to the patients who received a bill, what is the total value of all those invoices?
- A4 £176,120.62 Invoice total for all 33 patients, this excludes patients who did not receive an invoice
- Q5 How many of the invoices sent to patients in (b) have not been paid and what is the total value of these as yet unpaid bills?
- A5 See below:







- As at 31/07/2021
- Invoiced £176,120.62
- Paid £20,999.88
- Outstanding £110,886.92
- Q6 In relation to these unpaid bills what is the single biggest outstanding amount?
- A6 Largest Outstanding invoice £9,620.52
- Q7 What is the total amount of invoices for care of any description at your hospital that were written off in the 2020/21 financial year, but which were incurred at any time in the past?
- A7 No Overseas invoices were written off in 2020/21

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.







If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,

Jean Lehnert

Data, Security & Protection Manager

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