



Workforce Disability Equality Standard (WDES) 2024

Key Findings from the 2024 WDES:

4.5% of UHNM colleagues have shared a disability or LTC on ESR compared to 27% in our last Staff Survey

51% of colleagues with a disability/LTC compared to 58% of colleagues without a disability/LTC believe our trust provides equal opportunities for career progression or promotion

Colleagues with a disability/LTC are 8% more likely to feel pressure from their manager to come to work, despite not feeling well enough to perform their duties, compared to colleagues without a disability/LTC

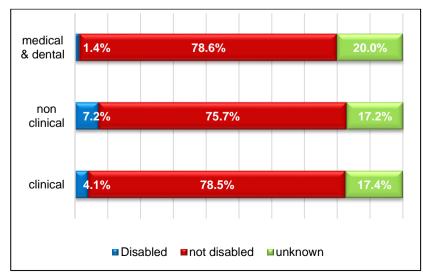
30% of colleagues with a disability/LTC don't feel they have had the adjustments they need to do their job

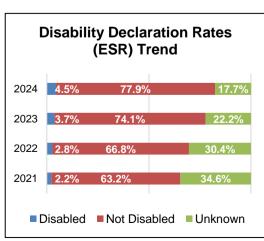
Non disabled applicants are
1.09 times more likely to be appointed from shortlisting than applicants without a disability

29% of colleagues with a disability/LTC reported experiencing harassment, bullying or abuse at work from patients / service users, their relatives or other members of the public in the last 12 months

The WDES comprises of 10 indicators. Six of the WDES indicators are drawn from the NHS Annual National Staff Survey. The UHNM response rate for the 2023 staff survey was 45% with 26.9% of respondents (1,411) stating that they had a physical or mental health condition or illness lasting or expected to last 12 months or more. This compares to the peer average of 24.3% and is our highest ever response rate.

WDES Indicator 1 Percentage Representation of Workforce Disability





Last year we set ourselves an organisation-wide target of disability declaration of 4.0%. At 31st March 2024 the declaration rate on ESR was 4.5%. This is a notable increase from 1.54% in 2019. In the long term we would wish to see a similar declaration rate on ESR to that shared by colleagues in the National Staff Survey. The trend analysis shows the progress made with increasing disability declaration rates, and the number of unknown status has improved significantly.

UHNM uses recruitment monitoring and the ESR system to capture and record employee disability status. We regularly encourages our workforce to update their ESR record and the number of records where colleagues have not disclosed their disability status has improved from 41% in 2020 to 17.7% at 31st March 2024. Nationally it is recognised that there is a significant under reporting across the country of the numbers of staff who disclose a disability on ESR, compared to those sharing this information when completing the anonymous NHS Staff Survey.

Positively, the percentage of UHNM colleagues that have declared their disability status on ESR has continued to improve year on year, with 82.4% of employees sharing their status compared to 59% in 2020. The percentage of staff working with a disability is currently 4.5%. Nationally, 4.9% of the NHS workforce is recorded as having a disability, 78.4% not disabled and 16.6% unknown status. (SOUTCE: 2023 WDES Data Report)

UHNM Workforce Disability Status	Headcount (31.03.24)	%
Disabled	565 (+132)	4.5%
Not Disabled	9,835	77.9%
Unknown	2,230	17.7%
Total	12,630	100%

Disability Category (ESR)	%
Learning disability/difficulty	20.2%
Long-standing illness	33.1%
Mental Health Condition	9.8%
Yes (unspecified)	9.8%
Physical Impairment	7.2%
Sensory Impairment	7.4%
Other	12.4%

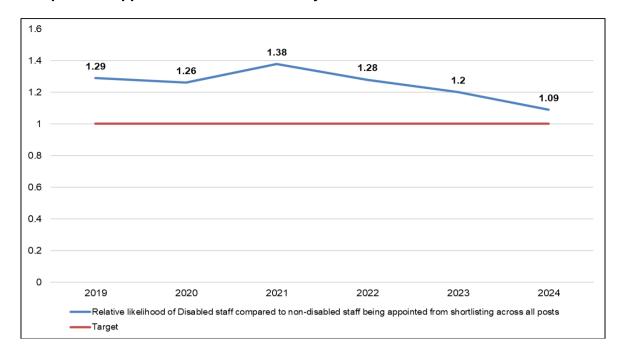
In the most recent national data available from the 2023 WDES Data report 4.9% of NHS colleagues have declared a disability on the ESR system.

The WDES presents workforce data in 4 Agenda for Change clusters and a Medical & Dental professional group. The percentage of employees with a disability has increased in all clinical and non-clinical pay clusters compared to the previous year (2023 data in brackets to show the change) with a reduction in the number of disability unknown status:

AFC Pay Cluster	Disabled Headcount	Disabled %	Non- disabled Headcount	Non- disabled %	Unknown Headcount	Unknown %	Total
Bands 1 (& under) 2,3 & 4	300 (235)	5.9% (4.8%)	3,913 (3,560)	76.4% (72.8%)	909 (1,096)	17.7% (22.4%)	5,122 (4,891)
Bands 5,6	219	4.1%	4,239	79.3%	890	16.6%	5,348
& 7	(159)	(3.2%)	(3,645)	(74.2%)	(1,106)	(22.5%)	(4,910)
Bands 8a	20	3.7%	417	77.2%	103	19.1%	540
& 8b	(22)	(4.2%)	(375)	(70.8%)	(132)	(25.0%)	(529)
Bands 8c, 8d, 9 & VSM	5 (3)	6.0% (3.8%)	59 (58)	70.2% (72.5%)	20 (19)	23.8% (23.7%)	84 (80)
Medical &	21	1.4%	1,207	78.6%	308	20.1%	1,536
Dental	(14)	(1%)	(1,110)	(79.6%)	(271)	(19.4%)	(1,395)
Totals	565	4.5%	9,835	77.9%	2,230	17.7%	12,630
	(433)	(3.7%)	(8,748)	(74.1%)	(2,624)	(22.2%)	(11,805)

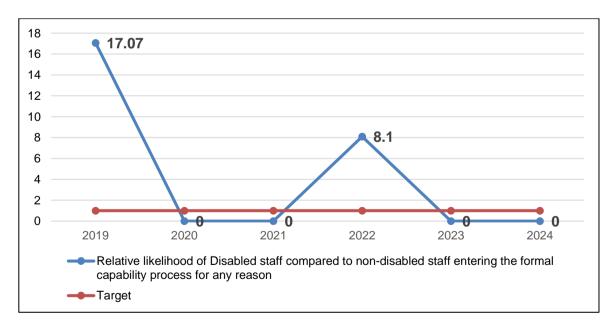
WDES Indicator 2

Relative likelihood of Disabled applicants being appointed from shortlisting across all posts compared to applicants without a disability.



Analysis of recruitment activity recorded on the TRAC recruitment system shows that non-disabled applicants are 1.09 times more likely to be appointed from shortlisting compared to Disabled applicants (a metric of 1.0 represents equal likelihood of disabled and non-disabled applicants being appointed from shortlisting). A continued downward (positive) trajectory in our recruitment data compares with the most recent national average metric from 2023, which was 0.99.

WDES Indicator 3
Relative likelihood of Disabled staff entering the formal capability process compared to non-disabled staff

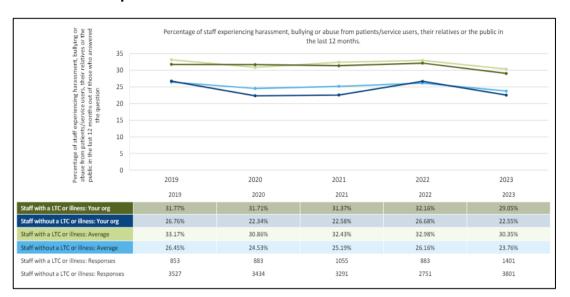


This indicator is based on data from a two-year rolling average of entry into a formal capability process as recorded on the Employee Relations Case Tracker. From 2022 this metric is related to entry into the formal capability process for all reasons (previously the metric measured entry into the capability process due to performance issues only).

Our Capability Policy is designed to be supportive and encouraging to enable colleagues to reach the desired performance level through informal processes and hence very small numbers of staff enter the formal stage of the Policy. The policy was also reviewed as an action from last year's WDES Action Plan and has been updated reflecting feedback from the Disability & LTC Staff Network in 2023/24. This result gives a relative likelihood of Disabled staff entering the formal capability process compared to non-disabled staff score of 0.0, compared to the most recent national result of 2.17.

WDES Indicator 4a

Percentage of staff experiencing harassment, bullying or abuse from patients/service users, their relatives or the public in the last 12 months



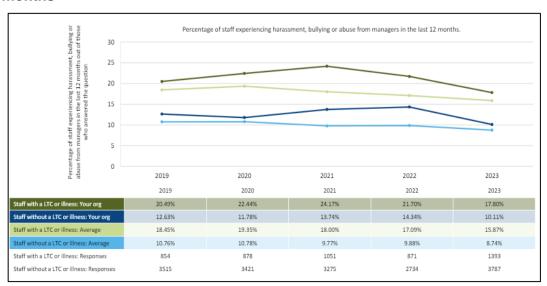
Whilst the levels of abuse experienced by colleagues is unacceptably high, this year's figure is our best performance for colleagues with a disability/LTC since we began reporting the WDES and is better than our peer comparator group. The difference with non-disabled colleagues has also reduced.

Nationally 33.2% of disabled colleagues and 26% of non-disabled colleagues (a difference of 7.2%) reported experience of harassment, bullying and abuse from patients/service users, their relatives or public in the previous 12 months.

A UHNM Zero Tolerance Task and Finish Group has been established to take forward the work commenced on addressing abuse levels from the public.

WDES Indicator 4a

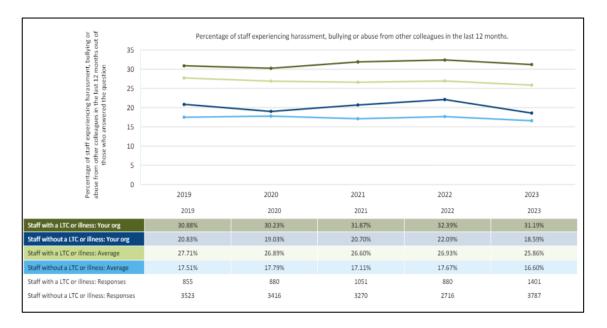
Percentage of staff experiencing harassment, bullying or abuse from managers in the last 12 months



This year's performance is a notable improvement on previous years for both colleagues with a disability/LTC and those without and is our best percentage yet for disabled colleagues reporting experience of harassment, bullying or abuse from managers in the last 12 months, but it should be recognised that this is still worse than our national staff survey peer comparator group, and the 2023 WDES average of 16.1%

WDES Indicator 4a

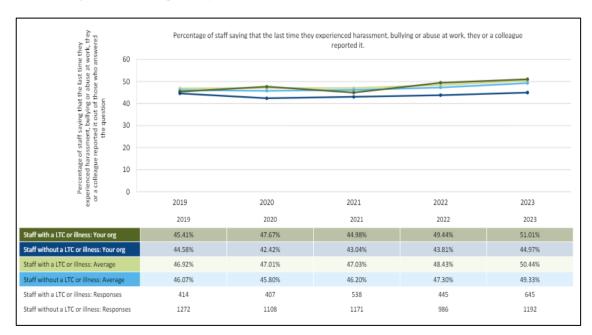
Percentage of staff experiencing harassment, bullying or abuse from other colleagues in the last 12 months



There has been a small improvement in this indicator, but the gap between the experiences of colleagues with a disability/LTC and staff without has widened. Our performance is worse than our National Staff Survey peer comparator group.

WDES Indicator 4b

Percentage of staff saying that the last time they experienced harassment, bullying or abuse at work, they or a colleague reported it



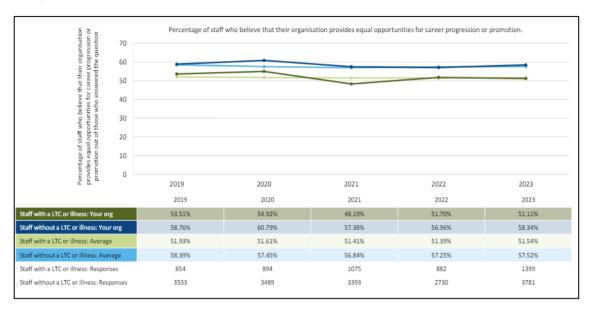
Positively this is our best performance since the WDES began in the percentage of colleagues with a long term condition (and those without) saying that they have reported experience of harassment,

bullying or abuse at work. 51.01% is higher than our National Staff Survey peer comparator group average for colleagues with a long term condition and can be a reflection of the investment in our Speaking Up service, the introduction of Disability Champions and the support from the Staff Networks.

The 2023 national WDES figure was 31.3% (taken from the 2022 National Staff Survey)

WDES Indicator 5

Percentage of staff who believe that the organisation provides equal opportunities for career progression or promotion

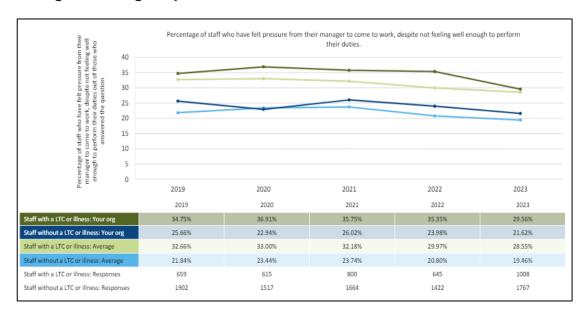


This indicator has slightly deteriorated but is similar to our National Staff Survey peer comparator group. However the gap between colleagues with a disability/LTC and those colleagues who do not has widened. The 2023 WDES Data report average (from the 2022 NSS) was 52.1% for colleagues with a disability/LTC and 57.7% for colleagues without a disability/LTC.

This deterioration is also apparent in our Workforce Race Equality performance on the same indicator. The Trust's work on inclusive talent management during 2024-25 will be designed to address inequity in recruitment and talent processes for all marginalised groups.

WDES Indicator 6

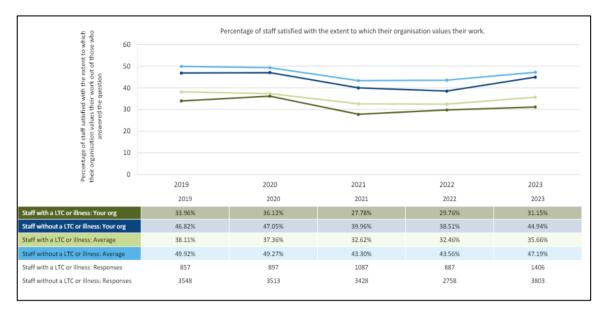
Percentage of staff who have felt pressure from their manager to come to work, despite not feeling well enough to perform their duties



This year's data shows a significant improvement for disabled colleague experience of feeling pressure from their manager to come to work despite not feeling well enough to perform their duties (known as presenteeism), with an improvement of 5.8%. The difference between the experiences of colleagues with a long term condition compared to those who do not has also improved by 3.4%.

Our performance, which is our best ever for both colleagues with a disability/LTC and those without remains above the average for our NSS peer comparator group.

WDES Indicator 7
Percentage of staff satisfied with the extent to which the organisation values their work

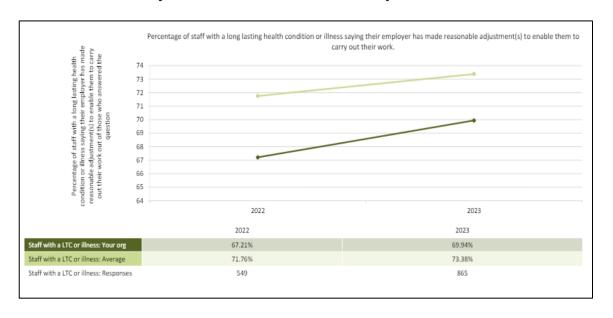


This indicator has improved on the previous year, and the third year of improvement for colleagues with a disability or long term condition. During 2023 we launched the revised Personal Development Review with a focus on recognising trust values and inclusion and supporting colleagues to achieve their potential. The process also encourages colleagues to discuss any wellbeing support required and to review the effectiveness of workplace adjustments..

Our data is below the comparator peer group average and the WDES national average (from the 2022 staff survey) of 35.2%

WDES Indicator 8

Percentage of staff with a long lasting health condition or illness saying the organisation has made reasonable adjustments to enable them to carry out their work

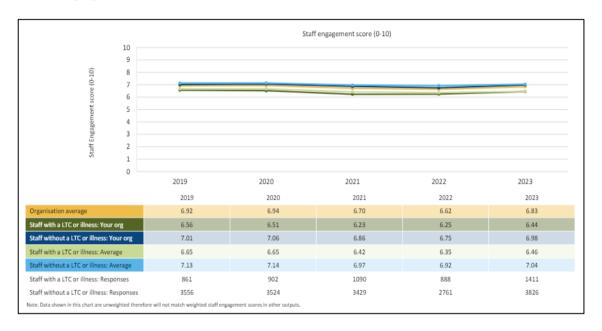


This metric has improved but is lower than our NSS peer comparator group and the national WDES average of 73.4%. It does demonstrate progress and the 2023 staff survey also had a larger number of respondents.

In November 2023 we introduced a new Reasonable Adjustments Policy, developed with our Disability and Long Term Conditions Staff Network. This was accompanied with two recorded webinars – one targeted at line managers and applying the policy and the second being a step by step guide to having a conversation to complete a Tailored Adjustments Plan.

This clear commitment from the organisation to the provision of reasonable adjustments will hopefully be reflected in an improved score for this indicator in the 2024 national staff survey.

WDES Indicator 9
Staff Engagement Score



Whist this indicator has seen improvements for all colleagues compared to the previous two years, it is below our NSS peer comparator group, but in line with the WDES national average from the 2023 Data Report of 6.4 for colleagues with a long term condition and 6.9 for colleagues without a long term condition.

WDES Indicator 10

Percentage difference between the organisations Board voting membership and its organisations overall workforce, disaggregated by the voting membership of the Board and executive membership of the Board

Disability Representation	2024
Difference Total Board: Overall Organisation	11.32%
Difference Voting Membership: Overall Organisation	12.2%
Difference Executive Membership: Overall Organisation	15.53%

Boards are expected to be broadly representative of their workforce. The percentage difference between the organisation's Board membership and its organisation's overall workforce is a positive 15.8% and an improvement on last year and better than the national average of 5.7%.

Summary and Action Plan

The 2024 WDES data analysis demonstrates continued year on year improvement in the workforce experiences of colleagues with a disability or long term condition (9 of the 10 WDES indicators have improved) reflecting the sustained focus we have placed on workplace adjustments and formalising these within policy and process.

With more than 1 in 4 of UHNM colleagues sharing through the national staff survey that they are working with a long term condition or illness it is essential that we close the gaps that exist in experience between colleagues and build upon the progress made in the last 12 months. The actions we have identified below recognise the areas of continued concern from this year's WDES. The work we are also doing regarding colleague experience of bullying, harassment and abuse and discrimination as part of the Race Equality Task & Finish Group is also designed to address the behaviours experienced by colleagues with disabilities or long-term conditions as well as other marginalised groups and intersectionality represented amongst our workforce.

During 2024-25 we will:

- 1) Embedding the Reasonable Adjustments Policy and processes
- 2) Supporting colleagues to have positive and confident conversations about long term conditions
- 3) Increasing awareness and support for colleagues with neurodifference

	Embedding the Reasonable Adjustments Policy	Supporting Colleagues to have Confident Conversations	Supporting colleagues with neurodifferences			
Indicator	1,2,3,4,5,6, 7,8,9	4,5,6,7,8,9	4,5,6,7,8,9			
Actions for change	 Review the effectiveness of our Reasonable Adjustments Policy, one year on from its launch Refresh the line manager people policy application training to increase capability on compassionate management of colleagues with long term conditions and the importance of adjustments in the recruitment process 	Introduce the purple space Confident Conversations approach at the 2024 Workforce Disability Inclusion Conference Continue to increase the number of Disability Champions buddy programme	 Introduce guidance about the adjustments available in the recruitment process for neurodifferent applicants Raise awareness of neurodifference through a range of resources and sessions (including a specialist session from Diverse Learners at the 2024 Workforce Disability Inclusion Conference) Increase neurodifferent Disability Champion representation 			
Aim	Increase the percentage of staff with a long lasting health condition or illness saying the organisation has made reasonable adjustments to enable them to carry out their work to at least the national WDES average of 73.4%. Reduce the percentage of colleagues reporting experience of harassment, bullying and abuse from managers to WDES average of 16.1% and presenteeism indicator of 28.5%	Increase the percentage of staff with a long lasting health condition or illness saying the organisation has made reasonable adjustments to enable them to carry out their work to at least the national WDES average of 73.4% and the Staff Engagement Score to 6.4	Increase the staff engagement score to at least 6.4 and increase the percentage of staff with a long lasting condition who say that reasonable adjustments have been made to enable them to carry out their work to at least 73.4%			

Progress will be measured by improved metric results in the 2024 Staff Survey, 2025 WDES submission, divisional EDI dashboards and the monitoring of other relevant metrics including the Employee Voice feedback and the lived experiences of our Disability and Long Term Conditions Staff Network membership.

Appendix 1: Summary of WDES Metric Trends

WD	ES Indicator		2019	2020	2021	2022	2023	2024	TREND
1	Disability representation in the organisation		1.54%	1.64%	2.23%	2.76%	3.7%	4.5%	Disability Representation (ESR) 4.50% 4.50% 4.00% 3.00% 3.00% 2.26% 2.20% 1.54% 1.84% 1.84% 0.00% 0.00% 2019 2020 2021 2022 2023 2024
2	Relative likelihood of Disabled staff compared to non-disabled staff being appointed from shortlisting		1.29	1.26	1.38	1.28	1.20	1.09	Likelihood of being appointed from shortlisting 1.6 1.4 1.29 1.28 1.28 1.2 1.09 1 0.8 0.6 0.4 0.2 2019 2020 2021 2022 2023 2024
3	Relative likelihood of Disabled staff compared to non-disabled staff entering into the formal capability process		17.07	0.0	0.0	8.1	0.0	0.0	Likelihood of entering the formal capability process 18 17.07 14 12 10 8 8 8.1 6 4 2 0 2019 2020 2021 2022 2023 2024
	% of staff experiencing harassment, bullying or abuse from patients/service	Disabled	30.7%	31.77%	31.71%	31.37%	32.16%	29.05%	Harassment, bullying and abuse from patients/public 35.0% 30.0% 30.7% 31.77% 31.71% 31.37% 32.16% 29.05% 20.0% 26.68% 22.38% 22.58% 22.55%
4a	users, their relatives or the public in the last 12 months	Not Disabled	23.8%	26.76%	22.34%	22.58%	26.68%	22.55%	15.0% 10.0% 5.0% 0.0% 2019 2020 2021 2022 2023 2024 Disabled
4b	% of staff experiencing harassment, bullying or abuse from managers in the	Disabled	22.0%	20.49%	22.44%	24.17%	21.70%	17.80%	Harassment, bullying and abuse from managers 30.0% 25.0% 20.0% 22.00% 20.48% 22.44% 24.17% 21.70% 15.0%
40	last 12 months	Not Disabled	14.0%	12.63%	11.78%	13.74%	14.34%	10.11%	10.0% 14.00% 12.63% 11.78% 13.74% 14.34% 10.11% 5.0% 10.11% 2019 2020 2021 2022 2023 2024 Disabled Not Disabled

	% of staff experiencing harassment, bullying or abuse from other colleagues	Disabled	28.9%	30.88%	30.23%	31.87%	32.39%	31.19%	Harrassment, bullying and abuse from other colleagues 35.0% 30.0% 28.90% 30.88% 30.23% 31.87% 32.39% 31.19%
4c	in the last 12 months	Not Disabled	20.1%	20.83%	19.03%	20.70%	22.09%	18.59%	15.0% 20.10% 20.83% 19.03% 20.70% 22.09% 18.59% 10.0% 5.0% 2019 2020 2021 2022 2023 2024 Disabled Not Disabled
4d	% of staff saying that the last time they experienced harassment, bullying or abuse at work, they or a colleague	Disabled	49.5%	45.48%	47.67%	44.98%	49.44%	51.01%	Reporting of Incidents of harassment, bullying and abuse 60.0% 49.50% 45.48% 47.67% 44.98% 49.44% 51.01% 40.0% 42.20% 44.58% 42.42% 43.04% 43.81% 44.97%
, id	reported it	Not Disabled	42.2%	44.58%	42.42%	43.04%	43.81%	44.97%	20.0% 10.0% 0.0% 2019 2020 2021 2022 2023 2024 — Disabled — Not Disabled
5	% of staff that believe the Trust provides equal opportunities for career	Disabled	-	53.51%	54.92%	48.19%	51.70%	51.11%	Belief in fair opportunities for career progression / promotion 70.0% 60.0% 58.76% 60.79% 57.38% 66.96% 58.34% 50.0% 53.51% 54.92% 48.19% 51.70% 51.11%
	progression and promotion	Not Disabled	-	58.76%	60.79%	57.38%	56.96%	58.34%	20.0% 10.0% 0.0% 2020 2021 2022 2023 2024
6	% of staff who have felt pressure from their manager to come to work, despite not feeling well enough to perform their	Disabled	38.9%	34.75%	36.91%	35.75%	35.35%	29.56%	% of staff who have felt pressure from their manager to come to work, despite not feeling well enough 45.0% 38.90% 34.75% 36.91% 35.75% 35.35% 29.56% 20.0% 26.02% 28.30% 26.02% 29.96% 21.96%
	duties	Not Disabled	28.3%	25.66%	22.94%	26.02%	23.98%	21.62%	15.0% 22.94% 23.95% 21.62% 10.0% 0.0% 2019 2020 2021 2022 2023 2024
7	% of staff satisfied with the extent to which the organisation values their work	Disabled	33.1%	33.96%	36.12%	27.78%	29.76%	31.15%	Extent to which the organisation values their work 100.0% 90.0% 90.0% 70.0% 60.0% 40.82% 40.82% 47.05% 39.96% 38.51%
′		Not Disabled	43.6%	46.82%	47.05%	39.96%	38.51%	44.94%	40.0% 30.00% 33.10% 33.96% 36.12% 27.78% 29.76% 31.15% 0.00% 0.00% 20.10 20.20 20.21 20.22 20.23 20.24

8	% of staff with a long lasting health condition or illness saying the organisation has made reasonable adjustments to enable them to carry out their work	Disabled	70.2%	73.7%	74.0%	67.5%	67.21%	69.94%	Reasonable adjustments in place? 100.0% 80.0% 80.0% 70.20% 73.70% 74.00% 67.50% 67.21% 69.94% 69.94% 40.0% 30.0% 20.0% 20.0% 20.0% 20.0%			
	9 Staff Engagement Score	Staff Engagement Score	Staff Engagement Score		Disabled	6.5	6.56	6.51	6.23	6.25	6.44	Staff Engagement Score 7.2 7 7.01 7.06 6.96 6.98 6.8 6.9 6.96 6.75
9				Not Disabled	6.9	7.01	7.06	6.86	6.75	6.98	6.6 6.5 6.56 6.51 6.44 6.2 6.23 6.25 6 6 5.8 2019 2020 2021 2022 2023 2024 Disabled Not Disabled	
10	Board disability representation		0.0	0.0	0.0	5.3%	11.1%	12.2%	Board Disability Representation 100.0% 80.0% 40.0% 20.0% 0 0 0 5.30% 11.10% 12.20% 0.0% 2019 2020 2021 2022 2023 2024			