



Ref: FOIA Reference 2022/23-041

Date: 11th July 2022

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 22nd April 2022 requesting information under the Freedom of Information Act (2000) regarding agency.

The University Hospitals of North Midlands Trust is committed to the Freedom of Information Act 2000.

However, the NHS is facing unprecedented challenges relating to the coronavirus (COVID-19) pandemic at the current time. Understandably, our resources have been diverted to support our front-line colleagues who are working tremendously hard to provide care for our patients, and to those in need of our services.

We strive to be transparent and to work with an open culture. But at this time, whilst care of our patients and the safety of our staff takes precedent, it is likely that responses to some requests for information will be delayed. We apologise for this position in advance, and will endeavour to provide you with as much information as we can, as soon as we are able.

The Information Commissioners Office has recognised the current situation in the NHS.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Who is the head of procurement responsible for approving agency usage for Physiotherapy, Occupational Therapy, Pharmacy, Radiography, Speech and Language Therapy and Sterile Services?

A1 Not one person, Trust wide- unable to provide

Q2 Who are the managers responsible for agency usage (on and off framework) for the following departments at all hospitals associated with the Trust?

- (a) Physiotherapy
- (b) Occupational Therapy
- (c) Pharmacy
- (d) Radiography
- (e) Sterile Services
- (d) Speech and Language Therapy

- A2 See below:
- (a) Physiotherapy = Jane Teasdale, Noeleen Hellis
 - (b) Occupational Therapy as above
 - (c) Pharmacy = Susan Thompson
 - (d) Radiography = Leanne Francis
 - (e) Sterile Services = Sebastian W. Latyszkiewicz
 - (d) Speech and Language Therapy = Lois Dale
- Q3 Please can you provide the contact number and email addresses for the managers listed in relation to question 1 and 2?**
- A3 All Trust emails are in the following format: firstname.lastname@uhnm.nhs.uk
- Q4 Have you used off-framework agency staff between March 2021 - March 2022 in the following departments?**
- (a) Physiotherapy
 - (b) Occupational Therapy
 - (c) Pharmacy
 - (d) Radiography
 - (e) Sterile Services
 - (d) Speech and Language Therapy
- A4 See below:
- (a) Physiotherapy = no
 - (b) Occupational Therapy = no
 - (c) Pharmacy = no
 - (d) Radiography = Plain Film only – No off framework usage
 - (e) Sterile Services = no
 - (d) Speech and Language Therapy = no
- Q5 How much was your Off-Framework agency spend for each of the following staff groups between March 2021 - March 2022?**
- (a) Physiotherapy
 - (b) Occupational Therapy
 - (c) Pharmacy
 - (d) Radiography
 - (e) Sterile Services
 - (d) Speech and Language Therapy
- A5 See below:
- (a) Physiotherapy = Not applicable
 - (b) Occupational Therapy = Not applicable
 - (c) Pharmacy = Not applicable
 - (d) Radiography - Plain Film – Zero spend
 - (e) Sterile Services = Not applicable
 - (d) Speech and Language Therapy = not applicable
- Q6 How many unfilled agency roles did you have between March 2021 - March 2022 for each of the departments outlined in question 5?**

A6 See below:

- (a) Physiotherapy = Not applicable
- (b) Occupational Therapy = Not applicable
- (c) Pharmacy = Not applicable
- (d) Radiography = Plain Film - Nil
- (e) Sterile Services = not applicable
- (d) Speech and Language Therapy = not applicable

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



University Hospitals
of North Midlands
NHS Trust

Jean Lehnert
Data, Security & Protection Manager

