

Ref: FOIA Reference 2021/22-258

Date: 10th September 2021

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 6th August 2021 (received into our office 9th August) requesting information under the Freedom of Information Act (2000) regarding serious incidents.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Please provide for each financial year from 2017-18 to 2020-21:

The number of serious incidents which were:

- 1) Reported to the Trust**
- b) For which a review was started,**
- c) Of the reviews started, the number which were completed within the 60 day limit.**

A1 See below:

- 1) Reported to the Trust

	2017	2018	2019	2020
Total	197	144	108	117

- b) For which a review was started,

	2017	2018	2019	2020
Total	197	144	108	117

- c) Of the reviews started, the number which were completed within the 60 day limit

	2017	2018	2019	2020
Total	48	41	27	54

Q2 The average duration in days taken to complete all serious incident reviews.

A2 77 (from date reported on STEIS to date sent to the CCG)

Q3 The longest time in days taken to complete any serious incident review

A3 361 (from date reported on STEIS to date sent to the CCG) Note: - patient and family members kept informed throughout

Q4 The number of serious incident reports outstanding at the end of each financial year; and at the end of July 2021

A4 See below:

	2017	2018	2019	2020
Total	149	103	81	63

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

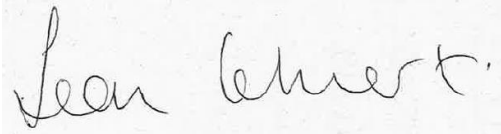
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,

A handwritten signature in black ink on a light grey background. The signature reads "Jean Lehnert" in a cursive script.

Jean Lehnert
Data, Security & Protection Manager