



Ref: FOIA Reference 2023/24-669

Date: 26<sup>th</sup> January 2024

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing to acknowledge receipt of your email dated 11th December 2023 requesting information under the Freedom of Information Act (2000) regarding Medical Job Planning

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 I would like to make a request under Freedom of Information Act relating to medics job planning, medical appraisals and multisource feedback, junior doctors rotas & medical rostering at your Organisation.  
Please respond to the following questions**

**1. Which software provider does the Trust use for medics job planning**

A1 Allocate Software / RLDatix

**Q2 Which software provider does the Trust use for junior doctors' rotas**

A2 As answer 1

**Q3 Which software provider does the Trust use for medics rostering**

A3 As answer 1

**Q4 Which software provider does the Trust use for medics appraisals and multisource feedback**

A4 As answer 1

**Q5 What was the annual cost for the Trust's current medics job planning software in 2023 to 2024**

A5 See below:

Service / Product	Quantity	Start Date	End Date

eRota	Covering up to 700 junior doctors	28/11/2023	31/03/2026
eJobPlan Medics	Covering up to 750 doctors	28/11/2023	31/03/2026
MedicOnDuty	Covering up to 1,750 doctors	28/11/2023	31/03/2026
MedicAppraisal	Covering up to 1,100 doctors	28/11/2023	31/03/2026

**Q6 What was the annual cost for the Trust's current junior doctors' rotas software in 2023 to 2024**

A6 Total contract cost is £653,377, for the contract duration, which is 2.5 years. This excludes VAT.

**Q7 What was the annual cost for the Trust's current medics rostering software in 2023 to 2024**

A7 As answer 6

**Q8 What was the annual cost for the Trust's current medics appraisals and multisource feedback software in 2023 to 2024**

A8 As answer 6

**Q9 What is the contractual end date of your current junior doctors' rotas software software**

A9 Refer to answer 5

**Q10 What is the contractual end date of your current medics rostering software**

A10 Refer to answer 5

**Q11 What is the contractual end date of your current medics job planning software**

A11 Refer to answer 5

**Q12 What is the contractual end date of your current medics appraisals and multisource feedback software**

A12 Refer to answer 5

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

Yours,



**Rachel Montinaro**  
Data Security and Protection Manager - Records