

Ref: FOIA Reference 2019/20-670

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 13th March 2020

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 12th February 2020 requesting information under the Freedom of Information Act (2000) regarding spend on insourcing.

On 25th February 2020 we contacted you via email as we required further clarification on your definition on "insourcing". The dictionary definition is as follows:

Outsourcing is the process of hiring an outside organization that is not affiliated with the company to complete specific tasks. **Insourcing**, on the other hand, is a business practice performed within the operational infrastructure of the organization (*as in using your own staff to do the insourcing*).

On 27th February 2020 you replied via email with the following:

"This was already defined. This is typically elective care, both outpatients and procedures, using the trusts premises on a weekend.

Insourcing - not to be confused with outsourcing - is where a third party provider of secondary care uses an NHS organisation's premises and equipment to deliver extra clinical capacity, outside of when they are normally in use. In most cases it is essentially an extension of a hospital's existing clinical service."

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Total spend on the use of clinical insourcing (not agency/locum or outsourcing) in the current 2019/20 financial year to date. Please state number of periods (i.e. 9 months).

A1 £273,000 (10 months)

Q2 Total spend on the use of clinical insourcing (not agency/locum or outsourcing) in the 2018/19 financial year.

A2 £31,000

Q3 Total spend on the use of clinical insourcing (not agency/locum or outsourcing) in the 2017/18 financial year.

A3 £617,000

Q4 Total spend on the use of clinical insourcing (not agency/locum or outsourcing) in the 2016/17 financial year.

A4 £601,000

Q5 Total spend on the use of clinical insourcing (not agency/locum or outsourcing) in the 2015/16 financial year.

Insourcing - not to be confused with outsourcing - is where a third party provider of secondary care uses an NHS organisation's premises and equipment to deliver extra clinical capacity, outside of when they are normally in use. In most cases it is essentially an extension of a hospital's existing clinical service.

A5 Zero

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

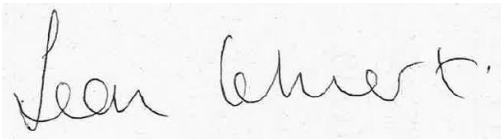
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 01782 671612.

Yours,

A handwritten signature in black ink on a light-colored background. The signature reads "Jean Lehnert" in a cursive script.

Jean Lehnert
Information Governance Manager