

Ref: FOIA Reference 2020/21-283

Date: 26th October 2020

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 13th October 2020 requesting information under the Freedom of Information Act (2000) regarding Eye Clinic Liaison Officer

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Do you have an ECLO or similar working within your Ophthalmology Department? Yes or No

If Yes – please clarify the following

A1 Yes

Q2 Please specify job title?

A2 Eye Clinic Liaison Officer

Q3 Please confirm WTE for this role?

A3 1 WTE

Q4 Please confirm what band this role is within your Department?

A4 Agenda for Change Band 5

Q5 How is this role funded?

A5 Trust funded post

Q6 Please confirm who holds the contract and line management?

A6 They are line managed by the Senior Ophthalmology Sister

Q7 Does the individual(s) in this role have links with RNIB, Macula Society or similar charities?

A7 Yes, they have communication with RNIB and the Macula Society

Q8 How is your Department supported by this individual(s)?

A8 See below:

- Support all patients that require assistants
- Support Low visual aids
- Registration of sight impaired or severely sight impaired
- Telephone support

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



University Hospitals
of North Midlands
NHS Trust

Jean Lehnert
Data, Security & Protection Manager

