

Ref: FOIA Reference 2019/301

Royal Stoke University Hospital
Quality, Safety and Compliance Department

Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 12th September 2019

Tel: 01782 676474
Email FOI@uhnm.nhs.uk

Dear

I am writing in response to your email dated 23rd August 2019 requesting information under the Freedom of Information Act (2000) regarding server information.

UHNM has received this request on reference numbers 325-1819, 442-17 and 677-16, all have been identical.

UHNM responded to your queries of 27th September 2018 and 15th March 2019 that these are not contracts but warranty/service agreements. Therefore as we stated 15th March 2019:

I can neither confirm nor deny whether the information you have requested is held by the Trust in its entirety. This is because the information requested is not held centrally, but may be recorded in individual departmental records. In order to confirm whether this information is held we would therefore have to individually access all individual departmental within the Trust and extract the information where it is present. We therefore estimate that complying with your request is exempt under section 12 of the FOI Act: *cost of compliance is excessive*. The section 12 exemption applies when it is estimated a request will take in excess of 18 hours to complete. We estimate that accessing and reviewing all individual departmental records and then extracting relevant information would take longer than the 18 hours allowed for.

In addition to the section 12 exemption the Trust is also applying section 14 (1) exemption: *oppressive burden on the authority*

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 This is a request for information that relates to the organisation's contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:

- **Server Hardware Maintenance-** contracts relating to the support and maintenance of the organisation's physical servers.
- **Virtualisation Licensing (VMware, Solaris, Unix, Linux, Windows Server)-**
- **Virtualisation Maintenance/Support (VMware, Solaris, Unix, Linux, Windows Server)**
- **Storage Area Network Maintenance/Support (EMC, NetApp etc.)**

For each of the types of server ICT contracts above can you please send me the following data types?

1. Contract Title: Please provide me with the contract title.

A1 As per our response reference 325-1819: we have attached the spread sheet again for your reference.

Q2 Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relate to: Server Hardware, Virtualisation, SAN (Storage Area Network)

A2 As answer 1.

Q3 Existing/Current Supplier: Please provide me with the supplier name for each contract.

A3 As answer 1.

Q4 Brand: Please state the brand of hardware or software

A4 As answer 1.

Q5 Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.

A5 As answer 1.

Q6 Annual Average Spend: Please provide me with the annual average spend for this contract?

A6 As answer 1.

Q7 Contract Duration: (Please can you also include notes if the contract includes any contract extension periods.)

A7 Section 12 and 14 exemptions as detailed above.

Q8 Contract Expiry Date: Please can you provide me with the date of when the contract expires

A8 Section 12 and 14 exemptions as detailed above.

Q9 Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)

A9 As answer 1.

Q10 Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.

A10 As answer 1.

Q11 Number of Physical Server: Please can you provide me with the number of physical servers.

A11 As answer 1.

Q12 Number of Virtual Servers: Please can you provide me with the number of Virtual servers' servers.

A12 As answer 1.

Q13 Brief Contract Description: I require a brief description of the service provided under this contract. Please don't just put maintenance I need at least a sentence.

A13 As answer 1.

Q14 Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

If this service is part of a managed contract please can you send me the contract information for this managed service including Hardware Brand, Number of Users, Operating System, and contact details of the internal contact responsible for this contract?

A14 As answer 1.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

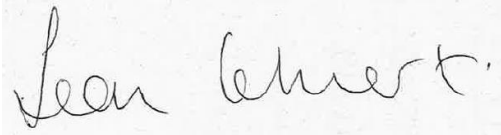
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Jean Lehnert
Information Governance Manager