



Ref: FOIA Reference 2024/25-019

Date 15th October 2024

Email foi@uhnm.nhs.uk

Dear sir/madam

I am writing to acknowledge receipt of your email dated 8th April 2024 requesting information under the Freedom of Information Act (2000) regarding Insource and Outsource Expenditure.

We sincerely apologise for the delay in responding

Q1 I would like to request some information under the Freedom of Information Act 2000. Please acknowledge receipt of my request by email. HSJ's request relates to information about how much the Trust has spent on clinical insourcing and outsourcing in the last two financial years and 2019-20 (a pre-covid baseline year).

Question 1 (tab 1): total expenditure on outsourcing for pre and post covid
In tab 1 on the attached Excel spreadsheet please provide in Row 2 (a) the total funding spent, and (b) the total volume (number of procedures) this expenditure paid for in terms of all clinical outsourcing by the Trust per year for the three financial years below:

- For 2019-20 (a pre-covid baseline)
- 2022-23
- 2023-24 (year to date if necessary).

Question 2 (Tab 1): total expenditure on insourcing for pre and post covid
Still in tab 1 on the Excel spreadsheet, please provide in Row 3 (a) the total funding spent, and (b) the total volume (number of procedures) of this expenditure paid for in terms of all clinical insourcing by the trust per year for the three financial years below:

- For 2019-20 (a pre-covid baseline)
- 2022-23
- 2023-24 (year to date if necessary).

Tab 2: A breakdown of insourcing by providers

In tab 2 in the Excel sheet please provide for all years the names of the insourcing providers used (e.g. Medinet, 18 Week Support, Remedy, HBS UK, etc. all LLPs) in column A alongside the total expenditure (£) paid to them and volume (numbers of procedures) they carried out in the three financial years requested in the spreadsheet (the same three years as for questions 1 and 2).

Tab 3: A breakdown of insourcing by providers

In tab 3 in the Excel sheet, please provide for all years the names of all the outsourcing providers used in Column A with the total expenditure (£) paid to them and the volume (numbers of procedures) they carried out in the three financial years requested in the spreadsheet (the same three years as for questions 1 and 2).

A1 I can neither confirm nor deny whether the information you have requested is held by the Trust in its entirety. This is because the information requested in your questions is not held centrally but may be recorded in recharges on ledgers. To confirm whether this information is held we would therefore have to individually access all ledgers within the Trust and extract the information where it is present. We therefore estimate that complying with your request is exempt under section 12 of the FOI Act: *cost of compliance is excessive*. The section 12 exemption applies when it is estimated a request will take in excess of 18 hours to complete. We estimate that accessing and reviewing all ledgers and then extracting relevant information would take longer than the 18 hours allowed for. In addition to the section 12 exemption the Trust is also applying section 14 (1) exemption: *oppressive burden on the authority*

Refer to the attached spreadsheet that you supplied.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are

still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,



Leah Carlisle
Head of Data, Security & Protection and Health Records
Data Protection Officer