



Ref: FOIA Reference 2024/25-258

Date: 31<sup>st</sup> July 2024

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear Sir/Madam

I am writing to acknowledge receipt of your email dated 17th July 2024 requesting information under the Freedom of Information Act (2000) regarding Finance Software System

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 I am writing to request information under the Freedom of Information Act regarding your finance software system. Specifically, I would like to know:**

**The name of the supplier who implemented your finance software system.**

A1 East Lancashire Financial Services NHS

**Q2 The installation date of your finance software system.**

A2 01 November 2017

**Q3 The contract expiration date for your current finance software system.**

A3 31/10/25 with the option to extend to 31/10/27

**Q4 The total upfront installation and implementation costs for your finance system, including software, consultancy, training, and related expenses.**

A4 £190k

**Q5 The total annual costs to run and maintain your finance system.**

**Please can you also break down your annual costs by:**

- o Software licensing fees
- o Maintenance and support fees
- o Hardware costs
- o Consultancy

- o Training
- o Other recurring expenses (please specify)

A5 See below:

Maintenance and Licences £20,000  
Managed Service £70,000

**Q6 Do you have any plans to switch to a different finance system or upgrade the current system?**

A6 No

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).



University Hospitals  
of North Midlands  
NHS Trust

Yours,

**Rachel Montinaro**

Data Security and Protection Manager - Records