



Ref: FOIA Reference 2022/23-282

Date: 26<sup>th</sup> September 2022

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing to acknowledge receipt of your email dated 22<sup>nd</sup> August 2022 requesting information under the Freedom of Information Act (2000) regarding Mobile Phone & Data Contracts.

**The University Hospitals of North Midlands Trust is committed to the Freedom of Information Act 2000.**

**However, the NHS is facing unprecedented challenges relating to the coronavirus (COVID-19) pandemic at the current time. Understandably, our resources have been diverted to support our front-line colleagues who are working tremendously hard to provide care for our patients, and to those in need of our services.**

**We strive to be transparent and to work with an open culture. But at this time, whilst care of our patients and the safety of our staff takes precedent, it is likely that responses to some requests for information will be delayed. We apologise for this position in advance, and will endeavour to provide you with as much information as we can, as soon as we are able.**

**The Information Commissioners Office has recognised the current situation in the NHS.**

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 Please provide complete answers to the following questions:**

**What is the name of your organisation?**

A1 As per letter head

**Q2 How many employees are at your organisation?**

A2 See below: As at 1/9/2022

Headcount	FTE
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11,236	9,891.99
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- Q3 How many mobile phone and mobile broadband (data only) connections do you currently have in total?**
- A3 796 connections
- Q4 How many of these are data only (for laptops and tablets)?**
- A4 67 connections
- Q5 How many of these are voice and data (for mobile phones)?**
- A5 319 connections
- Q6 Who is your mobile phone network provider?**
- A6 Vodafone
- Q7 Do you have a shared data bundle or individual allowances?**
- A7 Shared Data
- Q8 What is your organisations average total data usage across all connections?**
- A8 550 GB
- Q9 What was your total spend on mobile phone contract and overage costs in April 2021?**
- A9 Total Contract Costs for April £7081.00 Inc vat
- Q10 What was your total spend on mobile phone contract and overage costs in May 2021?**
- A10 Total Contract Costs for April £7503.22 Inc vat
- Q11 What was your total spend on mobile phone contract and overage costs in June 2021?**
- A11 Total Contract Costs for Jun £7552.30
- Q12 What was your total spend on mobile phone contract and overage costs in July 2021?**
- A12 Total Contract Costs for June £7503.30
- Q13 What was your total spend on mobile phone contract and overage costs in August 2021?**
- A13 Total Costs for August £7416.57
- Q14 What was your total spend on mobile phone contract and overage costs in September 2021?**

- A14 Total Costs for September £7418.00
- Q15 What was your total spend on mobile phone contract and overage costs in October 2021?**
- A15 Total Costs for October £7408.52
- Q16 What was your total spend on mobile phone contract and overage costs in November 2021?**
- A16 Total Costs for November £7106.59
- Q17 What was your total spend on mobile phone contract and overage costs in December 2021?**
- A17 Total Costs for December £7289.36
- Q18 What was your total spend on mobile phone contract and overage costs in January 2022?**
- A18 Total Costs for January £7291.03
- Q19 What was your total spend on mobile phone contract and overage costs in February 2022?**
- A19 Total Costs for February £7269.31
- Q20 What was your total spend on mobile phone contract and overage costs in March 2022?**
- A20 Total Costs for March £7306.34
- Q21 Do these numbers include VAT?**
- A21 Yes
- Q22 When did you renew your mobile phone contract?**
- A22 Currently in the process, an order has been raised with a view to re-sign the contract by 23rd September 2022
- Q23 How long does your contract run for?**
- A23 24 months
- Q24 What is the renewal date of your contract?**
- A24 Expected September 2024
- Q25 How did you source your contract?**
- A25 Remained with current provider

**Q26 What is the value of your hardware/technology/transformation fund provided with the contract (if none provided please mark as n/a)**

A26 Approximately £40 K

**Q27 Who is the shareholder/primary contact for this contract?**

A27 Julie Cadman

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



University Hospitals  
of North Midlands  
NHS Trust

*L Carlisle*

Leah Carlisle  
Head of Data, Security & Protection/ Data Protection Officer

