



Ref: FOIA Reference 2018/19-160

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 4th July 2018

Tel: 01782 676474
Email foi@uhn.nhs.uk

Dear

I am writing in response to your email dated 19th June 2018 requesting information under the Freedom of Information Act (2000) regarding information on emergency readmission rates.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 As you will be aware, emergency readmissions are currently recorded as any patient subject to an unplanned re-admittance within 30 days of being discharged. But to understand any impact fully this data needs to be broken down by each day within the 30 day period.

Under the Freedom of Information Act 2000 please provide the data to fill out the table below.

Emergency readmissions broken down by day 2012/13 - 2017/18

Number of days after discharge patient was readmitted	Number of patients subject to emergency readmission during 2012/13	Number of patients subject to emergency readmission during 2013/14	Number of patients subject to emergency readmission during 2014/15	Number of patients subject to emergency readmission during 2015/16	Number of patients subject to emergency readmission during 2016/17	Number of patients subject to emergency readmission during 2017/18
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A1 Please refer to the table below: please note that the information below relates to both Trust Hospitals however, County Hospital is only included from 1st November 2014 (Trust merger date)

Number of days after discharge patient was readmitted	Number of patients subject to emergency readmission during 2012/13	Number of patients subject to emergency readmission during 2013/14	Number of patients subject to emergency readmission during 2014/15	Number of patients subject to emergency readmission during 2015/16	Number of patients subject to emergency readmission during 2016/17	Number of patients subject to emergency readmission during 2017/18
0*	328	328	781	1056	820	571
1	771	785	975	1221	1702	1780
2	560	605	658	863	832	864
3	440	455	565	697	678	730
4	398	398	489	576	603	585
5	353	351	444	512	555	544
6	318	332	412	533	547	536
7	292	365	427	510	878	775
8	280	297	307	446	421	443
9	243	255	306	373	385	417
10	249	263	265	332	311	366

11	219	224	262	332	312	297
12	198	233	220	317	317	316
13	212	239	213	271	295	309
14	199	198	256	334	295	299
15	184	191	208	265	245	244
16	159	172	182	223	209	255
17	164	177	177	214	239	223
18	159	177	181	216	197	217
19	165	157	157	219	168	212
20	156	166	154	192	208	202
21	154	152	177	219	219	175
22	118	150	158	197	172	199
23	122	119	126	147	174	152
24	132	134	141	177	159	172
25	138	130	119	167	180	174
26	116	142	127	164	167	191
27	122	140	122	171	161	166
28	133	151	133	149	146	166
29	117	137	130	125	142	143
30	111	107	108	129	113	128

Q2 Please answer the following question:

How is the data collected on emergency readmissions used or analysed to:
i) prevent emergency readmissions;

or
ii) improve patient experience?

A2 Readmissions data is included in the Integrated Performance Report received and reviewed by the Trust Board, the content of which is circulated within the organisation for Divisional access and review.

Information Management are refining our alert systems for operational team visibility of returning patients, the data for which can be helpful in audit programme activities.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



University Hospitals
of North Midlands
NHS Trust

A handwritten signature in black ink, appearing to be 'Mojgan Casillas', written over a large, light blue oval shape.

Mojgan Casillas
Interim Information Governance Manager