



Ref: FOIA Reference 2024/25-098

**Royal Stoke University Hospital**  
**Data, Security and Protection**  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 8<sup>th</sup> July 2024

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear Sir/Madam

I am writing in response to your email dated 9<sup>th</sup> May 2024 requesting information under the Freedom of Information Act (2000) regarding remote monitoring and virtual wards.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 Has the Docobo contract has been extended post January 2024?**

**If yes:**

- a) How many licenses are included within the contract?**
- b) What is the new contract Value (£)?**
- c) What is the new contract start date?**
- d) What is the new contract term/end date?**

**A1** Yes. We are part of a West Midlands Collaborative contract incorporating several Integrated Care Boards (ICB). The collaborative contract has now been extended until Feb 2025.

- a) Staffordshire & Stoke on Trent (SSOT) ICB have provisionally forecasted for - 100 Care Home patients, 300 Virtual Ward (VW) patient days & 510 Long Term Condition (LTC) in the community patients days
- b) This is consumption based with a forecasted solution usage of up to £5k (approx.) per month. An exact amount has not been disclosed as it would divulge supplier commercial rates.

Therefore a section 41(a)(b) exemption applies: provided in confidence.  
(a) it was obtained by the public authority from any other person (including another public authority), and,  
(b) the disclosure of the information to the public (otherwise than under this Act) by the public authority holding it would constitute a breach of confidence actionable by that or any other person.

- c) Jan 2024
- d) Feb 2025

**Q2 Has the NePesmo pilot been extended post-November 2023?**

**If yes:**

- a) How many licenses are included within the contract?
- b) What is the new contract Value (£)?
- c) What is the new contract start date?
- d) What is the new contract term/end date?

A2 Yes. The contract was extended until Apr 2024 and has now been terminated.

- a) 50
- b) Due to the small nature, it would divulge supplier commercial rates and therefore a section 41 exemption applies- as above
- c) Extended from Nov 2023
- d) Apr 2024

**Q3 Has the Generated Health pilot been extended post-March 2024?**

**If yes:**

- a) How many licenses are included within the contract?
- b) What is the new contract Value (£)?
- c) What is the new contract start date?
- d) What is the new contract term/end date?

A3 Yes. UHNM now form part of a Integrated Care System (ICS) contract and no longer holds an individual contract with Generated Health.

If yes:

- a) There are below 50,000 licences included in this contract, the exact number would divulge supplier commercial rates and therefore a section 41 exemption applies. - as above
- b) ICS contract value £201,120 (excl VAT) for 2 years
- c) 01 Apr 2024
- d) 31 Mar 2026

**Q4 Has the MySense pilot been extended post-September 2023?**

**If yes:**

- e) How many sensors are included in the contract?
- f) What is the new contract Value (£)?

- g) What is the new contract start date?**
- h) What is the new contract term/end date?**

A4 See below:

- e) Additional sensors (<150) have been allocated. The exact number would divulge supplier commercial rates and therefore a section 41 exemption applies - as above
- f) £101,332 (Excl VAT)
- g) Sep 2023
- h) A business charge mechanism change has been applied part way through this period and subscriptions are now consumption based and are no longer timebound therefore the contract remains open.

**Q5 Are there any other suppliers of remote monitoring currently contracted or piloting remote patient monitoring?**

If yes:

- a) What is the name of the supplier?**
- b) How many licenses are included within the contract?**
- c) What is the new contract Value (£)?**
- d) What is the new contract start date?**
- e) What is the new contract term/end date?**

A5 This question is ambiguous. There are various types of remote monitoring solutions in place at UHNM, some of which are free and patient initiated, some of which are paid for and can either be clinically led projects which form part of the ICS Remote Care Programme or small scale/not clinically led projects that do not come under the ICS Remote Care Programme. All UHNM sponsored SSOT ICS Remote Care Programme solutions have been accounted for.

**Q6 How many VW beds/or what is the percentage of the current VW capacity currently covered/enabled by remote patient monitoring?**

A6 There are 3 types of Virtual Ward:  
Acute Frailty – 30% of the beds are for remote monitoring  
Acute Specialty – 50% of the beds are for remote monitoring  
Sub Acute - >70% of the beds are for the remote monitoring

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

Yours,



**Rachel Montinaro**  
Data Security and Protection Manager - Records