Ref: FOIA Reference 2022/23-627

Date: 14th February 2023

Dear

I am writing in response to your email dated 30th January 2023 requesting information under the Freedom of Information Act (2000) regarding Telecoms and Networks.

UHNM has answered this identical request <u>eight times</u>, therefore we are only supplying any relevant updates and advise you to refer to the spread sheet we supplied 13th January 2020 on Reference 444-2021   and our detailed response on reference 146-2021 which covers any and all previous queries you may have had.

Note copies of our previous responses can be found under section 21 of the FOI Act: *freely available by other means*, on the Trust disclosure log found at the following link: http://www.uhnm.nhs.uk/about-us/regulatory-information/freedom-of-information-publication-scheme/freedom-of-information-disclosure-log/

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1   I would like to submit a new FOI request.

All or some of the information provided previously has expired, i require an update on the questions below.

Contract 1

1.   Current Lines (Analogue, ISDN VOIP, SIP etc.) Provider- Please can you provide me with the name of the supplier for the contract.

2.   Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

3.   Fixed Line- Contract Duration- the number of years the contract is for each provider

4.   Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP

5.   Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

Contract 2

6.   Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why?

7.   Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

8.   Minutes Landline Monthly Spend - Monthly average spend on calls for each provider. An estimate or average is acceptable.

9.   Minute's Landlines Contract Duration: the number of years the contract is with the supplier.

10.   Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

Contract 3

11.   Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?
12.   Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
13.   Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

Contract 4

14. WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?

15.   WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

16. Contract Description: Please can you provide me with a brief description of the contract

17. The number of sites: Please state the number of sites the WAN covers. Approx. will do.

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

19. Internal Contact: please can you send me there full contact details including contact number and email and job title for the entire contract above.

<u>Answers</u>: all the remaining questions have been answered in FOI's 358-1920 and 146-2021 as stated above. See below for updates:

Contract 1

Q2 **Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**

A2 County site = November 2024, RSUH = June 2044

Q3 **Fixed Line- Contract Duration- the number of years the contract is for each provider**

A3 RSUH – PFI contract until June 2044, Country Site, 12 months

Q4 **Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP**

A4 RSUH = approximately 5,260 active IP phones and 176 analogue phones, Country Site = approximately 805 IP phones and 85 Analogue

Q5 **Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines**

A5 As answer 4

Contract 2

Q8. **Minutes Landline Monthly Spend - Monthly average spend on calls for each provider. An estimate or average is acceptable.**

A8 Country Site only- Gamma approximately £640 a month, BT approximately £600 a month

Q10 **Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.**

Q10 RSUH approximately 5,436, County Site approximately 890

Contract 3

Q12 **Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of**

the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

A12   Both sites – March 2024

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,

Rachel Montinaro
Data Security and Protection Manager - Records