

Ref: FOIA Reference 2019/20-504

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 12th December 2019

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 21st November 2019 requesting information under the Freedom of Information Act (2000) regarding EAT Services.

On 27th November 2019 we contacted you via email as we required the following clarification:

- Does the Trust provide a EAT service i.e. with Trust staff

OR

- Does the Trust utilise a EAT service?

On 2nd December 2019 you replied via email with the following:

"I think either point. If you have an EAT service of your own, who manages it – or if you utilise someone else's EAT service, could you please tell me who that is please?"

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Does your NHS Trust have an EAT Service (Electronic Assistive Technology)?

A1 No

Q2 Could you tell us where referrals to your service come from? (eg: wards, departments, hospital social workers, community NHS staff, GP's, Local Authorities)

A2 Not applicable

Q3 Is the service you offer part of the Trusts routine offering to aid early discharge from hospital/prevent delayed transfers of care?

A3 As answer 2

Q4 Who is the Manager for that service and what are their contact details?

A4 As answer 2

Q5 Who is the budget holder for that service and what are their contact details?

A5 As answer 2

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

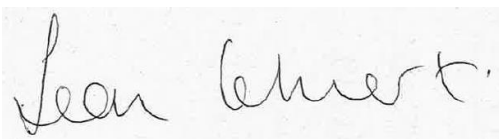
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Jean Lehnert
Information Governance Manager



University Hospitals
of North Midlands
NHS Trust

