



**University Hospitals
of North Midlands**
NHS Trust

Royal Stoke University Hospital
Data, Security and Protection
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Ref: FOIA Reference 2021/22-110

Date: 7th July 2021

Email foi@uhn.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 18th May 2021 requesting information under the Freedom of Information Act (2000) regarding Fracture Liaison Service provision.

On 19th May 2021 we contacted you via email as under section 8(1) of the FOI Act, requestors are required to provide a full name in order to make a request valid. The Information Commissioner states that a "title and/or first name with surname satisfies the requirement for provision of a real name, as does the use by a female applicant of her maiden name". Therefore, in order to proceed with your request can you please supply us with a valid name?

On 25th June 2021 you replied via email with your name

The University Hospitals of North Midlands Trust is committed to the Freedom of Information Act 2000.

However, the NHS is facing unprecedented challenges relating to the coronavirus (COVID-19) pandemic at the current time. Understandably, our resources have been diverted to support our front-line colleagues who are working tremendously hard to provide care for our patients, and to those in need of our services.

We strive to be transparent and to work with an open culture. But at this time, whilst care of our patients and the safety of our staff takes precedent, it is likely that responses to some requests for information will be delayed. We apologise for this position in advance, and will endeavour to provide you with as much information as we can, as soon as we are able.

The Information Commissioners Office has recognised the current situation in the NHS

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Do your patients over 50 years old have access to a Fracture Liaison Service (FLS)?

a. Yes



b. No commissioned FLS but pathway for bone health management of fracture patients

c. No commissioned FLS and no pathway for bone health management of fracture patients

If you answered 'no' (b or c) please move on to question 15.

A1 Information not held by UHNM, Midlands Partnership NHS Foundation Trust may hold this and they can be contacted at the following email: foi@mpft.nhs.uk

Q2 Is your FLS based in secondary care?

a. Yes

b. No

A2 As answer 1

Q3 For 2019, what percentage of people over 50 with a fracture were offered access to a FLS?

a. (please specify:)

A3 As answer 1

Q4 For 2019, what percentage of people referred to FLS received an assessment within 12 weeks of fracture diagnosis?

a. (please specify:)

A4 As answer 1

Q5 For 2019, for those patients receiving osteoporosis drug treatment what percentage were reviewed for follow up 16 weeks from fracture?

a. (please specify:)

A5 As answer 1

Q6 For 2019, For those patients receiving osteoporosis drug treatment what percentage were reviewed for follow up 52 weeks from fracture?

a. (please specify:)

A6 As answer 1

Q7 For 2020, what percentage of people over 50 with a fracture were offered access to a FLS?

a. (please specify:)

A7 As answer 1

Q8 For 2020, what percentage of people referred to FLS received an assessment within 12 weeks of fracture diagnosis?

a. (please specify:)

A8 As answer 1

Q9 For 2020, for those patients receiving osteoporosis drug treatment what percentage were reviewed for follow up 16 weeks from fracture?

a. (please specify:)

A9 As answer 1

Q10 For 2020, For those patients receiving osteoporosis drug treatment what percentage were reviewed for follow up 52 weeks from fracture?

a. (please specify:)

Q11 Is this a permanent service funded by a sustainable source? (e.g., commissioning, health board/Trust funded)

- a. Yes**
- b. No**
- c. partially (please specify:)**

A11 As answer 1

Q12 Do you take part in a national FLS audit? (e.g. FLS-DB)

- a. Yes**
- b. No**

A12 As answer 1

Q13 Please state the name and contact details of the Clinical Lead for this service

a. (please specify)

A13 As answer 1

Q14 Are there any areas of support you would like further information/support from the ROS? E.g., Clinical Standards, KPIs, Service Improvement / Patient Information etc

a. (please specify:)

For those that answered 'no' to having an FLS (question 1).

A14 As answer 1

Q15 What are the reasons you do not have an FLS, or access to an FLS for your patients?

a. (please specify:)

A15 As answer 1

Q16. Have you tried to establish a FLS previously?

a. Yes

b. No

c. We are in the process of developing a FLS

A16 As answer 1

Q17 What has been the barrier/obstacles to implementing a FLS?

a. (Please specify:)

A17 As answer 1

Q18 If you have not tried to establish a FLS previously, why not?

a. (Please specify)

A18 As answer 1

Q19 Do you have an osteoporosis service?

a. Yes

b. No

A19 As answer 1

Q20 Do you have a DXA (bone density scanning) service?

a. Yes

b. No

A20 As answer 1

Q21 Please state the name and contact details of the Clinical Leads for osteoporosis, rheumatology or musculo-skeletal, services

a. (please specify)

A21 As answer 1

Q22 Are there any areas of support around FLS that you would like further information/support on from the ROS? E.g. patient info, Clinical Standards, KPIs, Service Improvement / Patient Information etc

a) (please specify)

A22 As answer 1

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.



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Yours,

Jean Lehnert
Data, Security & Protection Manager