



Ref: FOIA Reference 2020/21-458

Date: 2nd February 2021

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your dated 17th January 2021 sent to PALs and received by this office 18th January requesting information under the Freedom of Information Act (2000) regarding DNA for Covid vaccination.

I can neither confirm nor deny whether the information you have requested is held by the Trust in its entirety. This is because the information requested in your question is not held centrally, but may be recorded in individual health records. In order to confirm whether this information is held we would therefore have to individually access all individual health records within the Trust and extract the information where it is present. We therefore estimate that complying with your request is exempt under section 12 of the FOI Act: *cost of compliance is excessive*. The section 12 exemption applies when it is estimated a request will take in excess of 18 hours to complete. We estimate that accessing and reviewing all individual health records and then extracting relevant information would take longer than the 18 hours allowed for. In addition to the section 12 exemption the Trust is also applying section 14 (1) exemption: *oppressive burden on the authority*

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I would be interested to know, given that the appointment was cancelled less than 4 hours before it due to be given, whether this slot was indeed filled with someone over the age of 80. To this end I would also like to make a freedom of information request for you to send me the number of DNA or unused slots of vaccination appointments that occurred on the date of 17th January 2021 at County Hospital.

A1 At UHNM Staff communications had been released on Friday 15th January inviting friends and family to be booked **if** they were aged 80 or over. Unfortunately, the staff had interpreted the message as all friends and family regardless of age. Immediately, and once known UHNM communication was released to staff in order to clarify and contact the central team to cancel anyone who does not fit the age 80+ rule. Allowing this to continue would have breached the government's guidelines on the priority order.

This information is therefore exempt as we would need to check all patient appointments- section 12 exemption as detailed above.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

Where the Trust owns the copyright in information provided, you may re-use the information in line with the conditions set out in the Open Government Licence v3 which is available at <http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>. Where information was created by third parties, you should contact them directly for permission to re-use the information.

An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

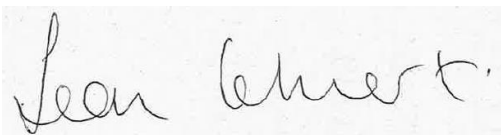
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert
Data, Security & Protection Manager