

Ref: FOIA Reference 2019/20-433

Royal Stoke University Hospital  
Quality, Safety and Compliance Department  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 14<sup>th</sup> November 2019

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing in response to your email dated 29<sup>th</sup> October 2019 requesting information under the Freedom of Information Act (2000) regarding Master Vendor.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 Do you have a master vendor arrangement in place?**

A1 I can confirm that the Trust holds information regarding Master Vendor but feel this information is exempt under section 21: *information reasonably accessible by other means*. This is because the information is available via the Trust's public website at the following link: (FOI Ref 412-1920 October 2019/20)

[http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/FOIdisclosurelog/Pages/2019\\_2020.aspx](http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/FOIdisclosurelog/Pages/2019_2020.aspx)

**Q2 If yes who is your current Master Vendor Provider?**

A2 As answer 1

**Q3 What fill rates are achieved with your Master Vendor Provider?**

A3 Please see below: The approximate fill rates are;

- Nursing = 50%-60%
- AHP/HSS = 80%-90%
- Admin and Clerical = 90%

**Q4 Are you charged a fee for the service and if so what is the cost?**

A4 No

**Q5 What is the expiry date for your current contract?**

A5 As answer 1

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

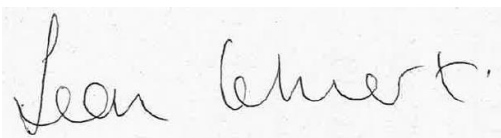
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Jean Lehnert  
**Information Governance Manager**