

Ref: FOIA Reference 2022/23-319

Royal Stoke University Hospital

Data, Security and Protection Newcastle Road Stoke-on-Trent Staffordshire ST4 6QG

Date: 30th November 2022

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 12th September 2022 requesting information under the Freedom of Information Act (2000) regarding skin care.

In response to your 'chase' for an answer, please note that we can only respond if we are aware of a request- in this instance **no** notification came to the FOI email inbox- we have sent your request to the department for answering and will endeavour to reply as soon as we are able

The University Hospitals of North Midlands Trust is committed to the Freedom of Information Act 2000.

However, the NHS is facing unprecedented challenges relating to the coronavirus (COVID-19) pandemic at the current time. Understandably, our resources have been diverted to support our front-line colleagues who are working tremendously hard to provide care for our patients, and to those in need of our services.

We strive to be transparent and to work with an open culture. But at this time, whilst care of our patients and the safety of our staff takes precedent, it is likely that responses to some requests for information will be delayed. We apologise for this position in advance, and will endeavour to provide you with as much information as we can, as soon as we are able.

The Information Commissioners Office has recognised the current situation in the NHS.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I would like to make the following freedom of information request to your NHS Trust:

1. What antenatal advice does the Trust routinely give to mothers about infant skincare including the bathing of babies?







- A1 We do not routinely give advice. If advice is given they are informed to wash babies in plain lukewarm water; avoid scented soaps and bubble baths and to wash clothes in non-biological washing powder/liquid.
- Q2 What postpartum advice does the Trust routinely give to mothers about infant skincare including the bathing of babies?

Please let us know if you do not routinely give advice about this. If your Trust has several hospitals and the advice differs at each hospital, please answer each question for each hospital.

A2 We do not routinely give advice. If advice is given they are informed to wash babies in plain lukewarm water; avoid scented soaps and bubble baths and to wash clothes in non-biological washing powder/liquid.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <u>http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx</u>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via <u>www.ico.org.uk</u>.







If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,

L Carlisle

Leah Carlisle Head of Data, Security & Protection/ Data Protection Officer



