

Ref: FOIA Reference 2020/21-210

**Royal Stoke University Hospital** 

Data, Security and Protection Newcastle Road Stoke-on-Trent Staffordshire ST4 6QG

Email foi@uhnm.nhs.uk

Date: 9<sup>th</sup> September 2020

## Dear

I am writing in response to your email dated 3<sup>rd</sup> September 2020 (received into our office 4<sup>th</sup> September) requesting information under the Freedom of Information Act (2000) regarding GP referrals

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

I would like to make a request under the Freedom of Information Act into the number of patients within your NHS Trust who have requested referrals / second opinions for an existing course of treatment.

I have detailed the request below:

1. How many patients asked their GP or consultant to be referred to another professional for an existing course of treatment in the following time periods?

Year	Number of patients who asked their GP	Number of patients who asked their Consultant
2020 (year to date)		
2019		
2018		
2018		

## A1 Please see below:

Year	Number of patients who asked their GP	Number of patients who asked their Consultant
2020 (year to date)	Information not held on the	Information not held, as this
2019	number of patients who	is on an informal basis.
2018	asked their GP for referrals,	
2018	we advise you to contact the relevant GP surgeries	

Q2 In how many cases was the request rejected in the following time periods?

Year	Number of requests	Number of requests
	rejected by GPs	rejected by Consultants







2020 (year to date)	
2019	
2018	

A2 As answer 1

Q3 In how many cases did the treatment recommendation change because of the patient requesting a referral or second opinion in the following periods?

Year	Number of GP referral requests which resulted in treatment change	Number of Consultant referral requests which resulted in treatment change
2020 (year to date)		
2019		

A3 As answer 1

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <a href="http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx">http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx</a>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:







Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via <a href="https://www.ico.org.uk">www.ico.org.uk</a>.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,

Jean Lehnert

Data, Security & Protection Manager

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