



University Hospitals
of North Midlands
NHS Trust

Ref: FOIA Reference 2019/20-663

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 21st February 2020

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 7th February 2020 requesting information under the Freedom of Information Act (2000) regarding OPEL

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 On which days did your Trust record OPEL (Operational Pressures Escalation Level) 3 or above during weeks 1-8 of winter 2019/20 (2nd December-26th January), winter 2018/19 (3rd December-27th January), and winter 2017/18 (20th November-14th January)? Please use the tables attached, and refer to the 'Example' tab for an example of how this data should be presented.

A1 This request is not applicable to UHNM as we do not report to OPEL levels. UHNM report escalation levels through the Escalation Management System (EMS) through the on-line Regional Capacity Management system (RCMT).

Information may be available by contacting the following:

North Staffordshire Clinical Commissioning Group
Email: foi.northstaffordshireccg@lancashirecsu.nhs.uk

Stoke-on-Trent Clinical Commission Group
Email: foi.StokeonTrentCCG@lancashirecsu.nhs.uk

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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<http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>. Where information was created by third parties, you should contact them directly for permission to re-use the information.

An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

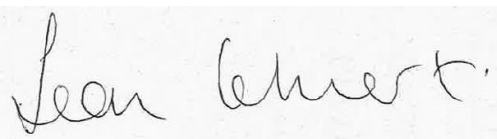
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Jean Lehnert
Information Governance Manager