

Ref: FOIA Reference 2024/25-482

Royal Stoke University Hospital
Data, Security and Protection
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 6th November 2024

Email foi@uhnm.nhs.uk

Dear Sir/ Madam

I am writing to acknowledge receipt of your email dated 18th October 2024 requesting information under the Freedom of Information Act (2000) regarding enabled virtual wards

Q1 What is the current reported virtual wards beds capacity?

A1 Based on both sites the bed capacity is 40 acute virtual ward beds and 130 sub-acute virtual wards

Q2 Out of this capacity, what number/percentage are enabled for remote patient monitoring?

A2 As the patients are acute frailty – up to 30% are enabled for remote monitoring for acute virtual wards and over 70% for the sub-acute for high-risk patients

Q3 What is the current utilisation percentage specifically for the virtual ward beds that are enabled for remote patient monitoring (rather the overall utilisation including used for face-to-face consultations)?

A3 It fluctuates but latest NHSE Foundary submission is 7/12 (58%) of the patients on the acute ward and 85/91 (93%) on the sub-acute virtual wards

Q4 Does the utilisation of the remote patient monitoring-enabled virtual ward beds fluctuate over time? If so, could you provide an average percentage or a breakdown of utilisation across different time periods?

A4 Acute Wards – average around 60% of the remote monitored beds are being utilised
Sub-Acute Wards – average around 85% of the remote monitored beds are being utilised

Q5 If you are unable to provide the utilisation percentage(s), could you explain the process used to capture and measure the utilisation of the remote patient monitoring-enabled virtual beds?

A5 Percentages included above

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

Where the Trust owns the copyright in information provided, you may re-use the information in line with the conditions set out in the Open Government Licence v3 which is available at <http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>. Where information was created by third parties, you should contact them directly for permission to re-use the information.

An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,



Leah Carlisle



**University Hospitals
of North Midlands**
NHS Trust

Head of Data, Security & Protection and Health Records
Data Protection Officer

