

Ref: FOIA Reference 2018/19-667

**Royal Stoke University Hospital**  
**Quality, Safety and Compliance Department**  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 11<sup>th</sup> March 2019

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing in response to your email dated 7<sup>th</sup> February 2019 requesting information under the Freedom of Information Act (2000) regarding RACS, VNA and RIS.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 Please can you provide the following information for your PACS, VNA and RIS systems used in the Trust?**

**PACS**

- **Who is your current PACS Supplier?**
- **Please can you confirm when your current PACS contract expires?**
- **What was the total cost of the acquisition?**
- **Did you purchase via capital and support, or managed service?**
- **What is the annual maintenance cost?**

A1 Please see below:

Who is your current PACS Supplier?	Sectra
Please can you confirm when your current PACS contract expires?	2022
What was the total cost of the acquisition?	Information not held by UHNM as this service is provided via the Private financed initiative (PFI) Contract
Did you purchase via capital and support, or managed service?	Service is provided via the Private financed initiative (PFI) Contract
What is the annual maintenance cost?	Information not held by UHNM as this service is provided via the Private financed initiative (PFI) Contract

**Q2 VNA**

- **Who is your current VNA Supplier?**
- **Please can you confirm when your current VNA contract expires?**
- **What was the total cost of the acquisition?**
- **Did you purchase via capital and support, or managed service?**
- **What is the annual maintenance cost?**

A2 UHNM does not have a VNA

**Q3 RIS**

- **Who is your current RIS Supplier?**
- **Please can you confirm when your current RIS contract expires?**
- **What was the total cost of the acquisition?**
- **Did you purchase via capital and support, or managed service?**
- **What is the annual maintenance cost?**

A3 Please see below:

Who is your current RIS Supplier? – Wellbeing Software	Wellbeing Software
Please can you confirm when your current RIS contract expires? -	2022
What was the total cost of the acquisition?	Information not held by UHNM as this service is provided via the Private financed initiative (PFI) Contract
Did you purchase via capital and support, or managed service?	Information not held by UHNM as this service is provided via the Private financed initiative (PFI) Contract
What is the annual maintenance cost?	Information not held by UHNM as this service is provided via the Private financed initiative (PFI) Contract

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle  
**Deputy Head of Quality, Safety & Compliance**