



**University Hospitals
of North Midlands**
NHS Trust

Ref: FOIA Reference 2019/20-444

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 6th November 2019

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 26th October 2019 (received into our office 28th October) requesting information under the Freedom of Information Act (2000) regarding a list of all the computer programs used.

I can neither confirm nor deny whether the information you have requested is held by the Trust in its entirety. This is because some of the information requested in your questions is not held centrally, but may be recorded in individual departmental budgets and part of a wider costing which we are unable to split out. In order to confirm whether this information is held we would therefore have to individually access all departmental budgets within the Trust and extract the information where it is present. We therefore estimate that complying with your request is exempt under section 12 of the FOI Act: *cost of compliance is excessive*. The section 12 exemption applies when it is estimated a request will take in excess of 18 hours to complete. We estimate that accessing and reviewing all departmental budgets and then extracting relevant information would take longer than the 18 hours allowed for.

In addition to the section 12 exemption the Trust is also applying section 14 (1) exemption: *oppressive burden on the authority*

Under section 16 of the FOI Act we are required to provide requestors with advice and assistance where possible. We would therefore like to advise you that if your request is shortened to just what we are able to comply within the 18 hour time frame. In order to avoid delay to your response we have provided this below.

On 28th October 2019 we contacted you via email as we required a time frame for the information.

You replied via email with the following:

“Are you asking which financial year I would like the information for? If so the current financial year total cost, individualised by program would suffice”

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I wish to request a list of all the computer programs used by your Trust by clinical staff. If this could be provided alongside the function the software is used for, and the annual cost.

I wish this information to be organised as in the following example table:



Program	Provider	Function	Annual Cost
Bluspier	Clanwilliam Group	Theatre scheduling	25000
Evolve	Kainos	Clinical notes	20000

A1 Please see attached spread sheet for *program, provider and function*. Section 12 and 14 exemptions as detailed above for breakdown of systems individual *annual cost*, however we are able to provide "overall software costs" please see below:

Categories		Actual spend FY 2018-19	
		Rev (£)	Cap (£)
	Total IT spend	2708864	8016000
	Total organisational spend on software (clinical and business related software, office and admin software including licences but excluding implementation and support)	2708864	8016000

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

Where the Trust owns the copyright in information provided, you may re-use the information in line with the conditions set out in the Open Government Licence v3 which is available at <http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>. Where information was created by third parties, you should contact them directly for permission to re-use the information.

An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are

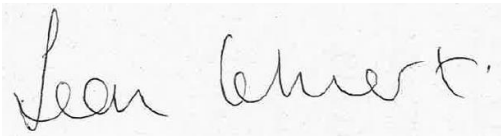
still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Jean Lehnert
Information Governance Manager