

Ref: FOIA Reference 2019/20-490

Royal Stoke University Hospital  
Quality, Safety and Compliance Department  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 16<sup>th</sup> December 2019

Email [foi@uhn.nhs.uk](mailto:foi@uhn.nhs.uk)

Dear

I am writing in response to your email dated 15<sup>th</sup> November 2019 requesting information under the Freedom of Information Act (2000) regarding patients admitted to A and E

On 18<sup>th</sup> November 2019 we contacted you via email as we required the following clarification:  
Did you actually mean patients Admitted via A&E or any patient that Attended A&E?

On 25/11/2019 you responded with 'I mean patients that have attended rather than been admitted'.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 I am conducting research into the nature of complaints for patients admitted to A & E. I would like to request the following information under the Freedom of Information act:**

**1. For each of the last three calendar years (2019, 2018, 2017), please provide a monthly list of the chief complaints for patients admitted to A&E, broken down by:**

- The name of the chief complaint.
  - The number of patients admitted to A&E for each chief complaint.
  - The number of male patients admitted for each chief complaint.
  - The number of female patients admitted for each chief complaint.
- Please note that the Chief Complaint is the presenting symptom rather than the primary diagnosis.

Please see the image below, which is data from a similar FOI request from 2017, to understand how I would like the data interpreted.

<https://infogram.com/edp-aande-chief-complaints-1h9j6gmxvr3v4qz>

**2. For each of the last three calendar years (2019, 2018, 2017) please disclose the total number of patients that were admitted to A and E.**

**3. For each of the last three calendar years (2019, 2018, 2017) please disclose the total number of patients admitted to A and E that were not GP registered.**

A1 We are unable to provide some of the information you require in the requested format as to release this data could lead to the identification of the person(s) involved due to the low numbers involved, and would breach the Trusts obligations under Data Protection Act 2018. Accordingly, this aspect of your request is exempt from disclosure under the terms of Section

40(2) of the FOI Act. *Personal information*. However as the Trust is committed to openness and transparency we can band the numbers.

*This exemption is an absolute exemption and therefore no consideration of the public interest test is needed.*

Data is only for 1<sup>st</sup> January 2018 to 31<sup>st</sup> October 2019 as 2017 data is incomplete and is not held in the same format due to a change in A&E system. Please refer to the attached spread sheet.

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

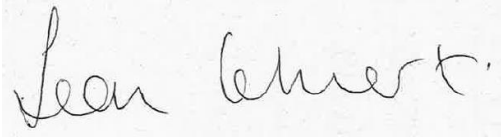
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,

A handwritten signature in black ink on a light-colored background. The signature reads "Jean Lehnert" in a cursive, slightly slanted script.

Jean Lehnert  
**Information Governance Manager**