



Ref: FOIA Reference 2023/24-121

Date: 4th August 2023

Email foi@uhnms.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 30th May 2023 requesting information under the Freedom of Information Act (2000) regarding laptops.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNMS) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I am writing to make an open government request for all the information to which I am entitled under the Freedom of Information Act 2000.

- **Do you have an IT supplier of hardware e.g. Laptops / Desktops and associated peripherals? If so,**
 - o **Who is the current provider?**
 - o **Is it contracted? If so, when does their contract end?**
 - o **Which OEM do you use?**
 - o **How many laptops and desktops are there in your estate?**
 - o **How many users do you have?**
 - o **Who is the named person and their role in your organisation in charge of procurement for IT?**
 - o **What is your buying/refresh cycle?**
 - o **What is your annual spend on IT hardware such as laptops/desktops?**
 - o **How would you rate their service delivery on a scale of 1-10?**
- **Do you have an internal IT Department?**
 - o **How many members does this department have?**
- **Do you outsource any IT managed services? If so, who to?**
 - o **How long is this contract?**
 - o **How would you rate their service delivery on a scale of 1-10?**
- **Do you currently use a Public Sector Framework for procurement of these services? If so, which ones do you currently use?**

A1 See below:

Do you have an IT supplier of hardware e.g.	No single supplier
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Laptops / Desktops and associated peripherals? If so,	
Who is the current provider?	Not applicable
Is it contracted? If so, when does their contract end?	Not applicable
Which OEM do you use?	Not applicable
How many laptops and desktops are there in your estate?	9000
How many users do you have?	13000
Who is the named person and their role in your organisation in charge of procurement for IT?	Robert Stedall – Deputy Head of IM&T Service Delivery
What is your buying/refresh cycle?	Not applicable
What is your annual spend on IT hardware such as laptops/desktops?	Information not available, as we are unable to split this out
How would you rate their service delivery on a scale of 1-10?	The FOI Act 2000 is for the release of information that is held/recorded and does not cover the opinions of persons regarding suppliers, systems or procedures, therefore this information is not held.
Do you have an internal IT Department?	Yes
How many members does this department have?	Desktop Support : 13
Do you outsource any IT managed services? If so, who to?	No
How long is this contract?	Not applicable
How would you rate their service delivery on a scale of 1-10?	The FOI Act 2000 is for the release of information that is held/recorded and does not cover the opinions of persons regarding suppliers, systems or procedures, therefore this information is not held.
Do you currently use a Public Sector Framework for procurement of these services? If so, which ones do you currently use?	Yes, HTE ComIT 2 Framework

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Rachel Montinaro
Data Security and Protection Manager - Records