



Ref: FOIA Reference 2020/21-409

Date: 4th January 2021

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 18th December 2020 requesting information under the Freedom of Information Act (2000) regarding Datix Risk Management System.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Can you advise the following about your use of Risk Management systems in your Trust?

- **Do you use the Datix Risk Management System in your Trust?**
- **If not, which Risk Management system do you use?**
- **How much is your annual license fee for Datix / Other Risk Management system annually?**
- **What Modules does your license fee include?**

A1 The Trust considers some of your request to be exempt from disclosure in accordance with sections 43(2) of the Freedom of Information Act as to release this information would, or would be likely to, prejudice the commercial interests of the Trust, and section 41(1) provided in confidence. The Trust has applied the public interest test to this request and feels that the public interest in maintaining the exemption outweighs the public interest in disclosure. Please see below:

| | |
|--|---|
| Do you use the Datix Risk Management System in your Trust? | Datix Risk Management System is used in our Trust |
| If not, which Risk Management system do you use? | Not applicable |
| How much is your annual license fee for Datix / Other Risk Management system annually? | Section 43 exemption as detailed above |
| What Modules does your license fee include? | Modules included in the licence fee are: Incidents, Risk, Complaints, Claims and Actions. |

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

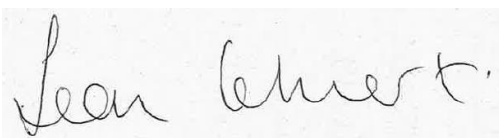
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert



University Hospitals
of North Midlands
NHS Trust

Data, Security & Protection Manager

