

Ref: FOIA Reference 2020/21-170

**Royal Stoke University Hospital**  
**Data, Security and Protection**  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 14<sup>th</sup> August 2020

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing in response to your email dated 7<sup>th</sup> August 2020 requesting information under the Freedom of Information Act (2000) regarding framework

On our acknowledgment we added the following statement:

**The University Hospitals of North Midlands Trust is committed to the Freedom of Information Act 2000.**

**However, the NHS is facing unprecedented challenges relating to the coronavirus (COVID-19) pandemic at the current time. Understandably, our resources have been diverted to support our front-line colleagues who are working tremendously hard to provide care for our patients, and to those in need of our services.**

**We strive to be transparent and to work with an open culture. But at this time, whilst care of our patients and the safety of our staff takes precedent, it is likely that responses to some requests for information will be delayed. We apologise for this position in advance, and will endeavour to provide you with as much information as we can, as soon as we are able.**

**The Information Commissioners Office has recognised the current situation in the NHS.**

On the same date we contacted you via email as we required a timeframe for Q1.

You replied via email with the following:

*"Annual spend between April 5<sup>th</sup> 2019 and March 30<sup>th</sup> 2020"*

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1. I am interested to see if OPRaaS could help your NHS organisation save 5-10% on annual spend across two areas.**

- **Spend on clinical temporary staff; nurses, care workers and locum doctors**
- **Spend on non-clinical workers; freelancers, contractors and interims in IT, procurement, finance, operations and other temporary roles.**

**I should like to request the following information**

- 1. If your organisation uses any temporary labour; how many are working currently across the organisation and what is the annual spend?**

A1 I can confirm that the Trust holds information regarding this request, but feel this information is exempt under section 21: *information reasonably accessible by other means*. This is because the information is available via the Trust's public website at the following link: (April - FOI ref 011-2021) note that the information is from 1<sup>st</sup> April- not 5<sup>th</sup> as per your clarification

<http://www.uhnm.nhs.uk/about-us/regulatory-information/freedom-of-information-publication-scheme/freedom-of-information-disclosure-log/>

**Q2 If you have any framework and technology platform (Managed Service Programme or Provider /Vendor Management System) to manage the temporary workers?**

A2 As answer 1

**Q3 Through what government framework has the service been procured and when is it being retendered or up for renewal?**

A3 As answer 1

**Q4 Who is the incumbent Managed Service Provider and what Vendor Management System/Shift Scheduling tool is being used?**

A4 As answer 1

**Q5 If you use any shift scheduling software e.g. allocate and when is the licence/contract up for renewal?**

A5 I can confirm that the Trust holds information regarding this request, but feel this information is exempt under section 21: *information reasonably accessible by other means*. This is because the information is available via the Trust's public website at the following link: (December 2019-20 - FOI ref 552-1920)

<http://www.uhnm.nhs.uk/about-us/regulatory-information/freedom-of-information-publication-scheme/freedom-of-information-disclosure-log/>

**Q6 Who is the relevant point of contact in the organisation responsible for this process for any retendering or renewal?**

A6 Procurement: Mr Jon Follows (Strategic Procurement Manager)  
Technical Advice: Mr Jason Ahern (Electronic Rostering Manager)

Please note that the contract expires in 2023

All Trust emails are in the following format: [firstname.lastname@uhnm.nhs.uk](mailto:firstname.lastname@uhnm.nhs.uk)

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

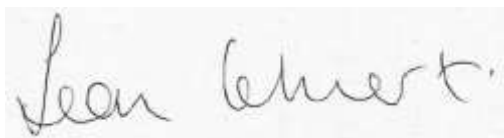
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert  
Data, Security & Protection Manager