

**Royal Stoke University Hospital** 

Data, Security and Protection Newcastle Road Stoke-on-Trent Staffordshire ST4 6QG

Email foi@uhnm.nhs.uk

Ref: FOIA Reference 2022/23-306

Date: 24<sup>th</sup> October 2022

## Dear

I am writing to acknowledge receipt of your email dated 2nd September 2022 requesting information under the Freedom of Information Act (2000) regarding printing.

The University Hospitals of North Midlands Trust is committed to the Freedom of Information Act 2000.

However, the NHS is facing unprecedented challenges relating to the coronavirus (COVID-19) pandemic at the current time. Understandably, our resources have been diverted to support our front-line colleagues who are working tremendously hard to provide care for our patients, and to those in need of our services.

We strive to be transparent and to work with an open culture. But at this time, whilst care of our patients and the safety of our staff takes precedent, it is likely that responses to some requests for information will be delayed. We apologise for this position in advance, and will endeayour to provide you with as much information as we can, as soon as we are able.

The Information Commissioners Office has recognised the current situation in the NHS.

On 5<sup>th</sup> September 2022 we contacted you via email as we required a time frame in order to collate the information

On the same day you replied via email with:

'Q2, How many letters per 12 month do you receive

Q7, How many physical documents that you receive by post are scanned and the routed electronically through the organisation'

On 30<sup>th</sup> September 2022 we contacted you again via email as we required clarification on the following;

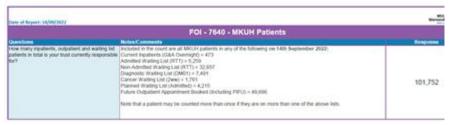
– It's not clear what you are asking and therefore an assumption is been made as to what you mean – so for example is this the population size UHNM services or are you meaning how many patients are currently waiting to see a clinician, that can either be an outpatient appointment, diagnostic test, inpatient procedure etc?

On the same day (received into our office 3<sup>rd</sup> October) you replied via email with:









Typical response to q1

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

## Refer to the attached document that you supplied

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

Where the Trust owns the copyright in information provided, you may re-use the information in line with the conditions set out in the Open Government Licence v3 which is available at <a href="http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/">http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/</a>. Where information was created by third parties, you should contact them directly for permission to re-use the information.

An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <a href="http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx">http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx</a>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.







The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via <a href="https://www.ico.org.uk">www.ico.org.uk</a>.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,

Leah Carlisle

L Carlisle

Head of Data, Security & Protection/ Data Protection Officer



