



Ref: FOIA Reference 2021/22-163

Date: 27th July 2021

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 15th June 2021 requesting information under the Freedom of Information Act (2000) regarding facilities management.

On 16th June 2021 we contacted you via email as we required a timeframe

You replied the same day via email with:

'Apologies if my initial email was not clear. I am looking for information on your current Facilities Management contracts please - whether they are currently provided in-house or you outsource to an external provider.'

I hope this now makes more sense but if you require any further information please let me know.'

We responded with thanks, but we had asked for a time frame and could you please provide

You replied via email with the following:

'Apologies for misunderstanding your question. If you could provide the information for your last financial year that would be great.'

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I would like to request information under the Freedom of Information Act. Please could you provide the information requested in the table for each of your main sites as identified below.

Service	Inhouse (please tick)	Outsource (please tick)	Name of Service Provider	Contract Start Date	Contract End Date	Retender Date	Annual Expenditure
Hard FM							
Cleaning							
Portering							
Patient Catering							
Staff / Visitor Catering							

Security							
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Please could you also confirm the contact details including name, job title and email address for the relevant officer in the Trust (e.g. Director of Estates and Facilities) for these services?

Name: -----
Role: -----
Email: -----

A1 See below: RSUH

Service	Inhouse (please tick)	Outsource (please tick)	Name of Service Provider	Contract Start Date	Contract End Date	Retender Date	Annual Expenditure
Hard FM	✓	✓	*See below	June 2007	June 2037	Unknown	
Cleaning	✓	✓	*See below	June 2007	June 2037	Unknown	Retained Stoke £2.4M
Portering		✓	*See below	June 2007	June 2037	Unknown	
Patient Catering		✓	*See below	June 2007	June 2037	Unknown	Retained Stoke £737K
Staff / Visitor Catering		✓	*See below	June 2007	June 2037	Unknown	
Security		✓	*See below	June 2007	June 2037	Unknown	

County site:

Service	Inhouse (please tick)	Outsource (please tick)	Name of Service Provider	Contract Start Date	Contract End Date	Retender Date	Annual Expenditure
Hard FM	✓		*See below	N/A	N/A	N/A	£2m
Cleaning	✓		*See below	N/A	N/A	N/A	£1.82M
Portering	✓		*See below	N/A	N/A	N/A	£872K
Patient Catering	✓		*See below	N/A	N/A	N/A	£1.2M
Staff / Visitor Catering	✓		*See below	N/A	N/A	N/A	£210K excluding income generated
Security	✓		*See below	N/A	N/A	N/A	Car Parking & Security

							Total £912K excluding income generated
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*In house – Retained Estates & Facilities

*Out sourced – Sodexo

Please could you also confirm the contact details including name, job title and email address for the relevant officer in the Trust (e.g. Director of Estates and Facilities) for these services?

Name: Lorraine Whitehead
Role: Director of Estates Facilities and PFI
Division
Email: Lorraine.whitehead@uhn.nhs.uk

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhn.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

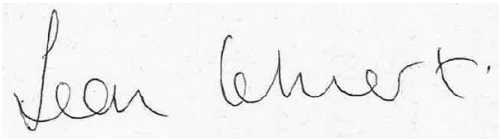
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert
Data, Security & Protection Manager