



Ref: FOIA Reference 2019/20-249

Date: 23rd August 2019

Email foi@uhnms.nhs.uk

Dear

I am writing in response to your email dated 1st August 2019 requesting information under the Freedom of Information Act (2000) regarding digital software/ technology.

On 8th August 2019 we contacted you via email as we required clarification on question 6 and what you were referring to as “operations” ?

On 12th August 2019 you replied via email with the following:

“If I might clarify; by operations I refer to non-clinical functions, namely the COO, Administrative and IM&T functions”.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNMS) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

- Q1 Who are the current suppliers of digital dictation software to the Trust?**
- a. In which departments is the technology installed?**
 - b. Who are the current suppliers of this technology?**
 - c. When do these contracts expire?**
 - d. Was this contract awarded via any Frameworks e.g. CCS RM1063?**
 - e. Who in the Trust is responsible for the contract management and procurement of these technologies?**
 - f. Please supply contact details for the Chief Operating Officer.**

A1 Please see below:

a. In which departments is the technology installed?	Trust wide
b. Who are the current suppliers of this technology?	I can confirm that the Trust holds information but feel this information is exempt under section 21: <i>information reasonably accessible by other means</i> . This is because the information is available via the Trust’s public website at the following link: http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/FOIdisclosurelog/Pages/default.aspx January = FOI 612-1819

	April = FOI ref 043-1920
c. When do these contracts expire?	I can confirm that the Trust holds information but feel this information is exempt under section 21: <i>information reasonably accessible by other means</i> . This is because the information is available via the Trust's public website at the following link: http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/FOIdisclosurelog/Pages/default.aspx January = FOI 612-1819 April = FOI ref 043-1920
d. Was this contract awarded via any Frameworks e.g. CCS RM1063?	No
e. Who in the Trust is responsible for the contract management and procurement of these technologies?	Heidi Poole ICT. Nicky Stringer-Pharmacy Gareth Nixon, Senior Strategic Procurement Manager is the procurement lead.
f. Please supply contact details for the Chief Operating Officer.	Paul Bytheway*

Q2 Does the Trust utilise any EPMA (Electronic Prescribing) software?

- a. In which departments is the technology installed?**
- b. Who are the current suppliers of this technology?**
- c. When do these contracts expire?**
- d. Was this contract awarded via any Frameworks e.g. CCS RM1063?**
- e. Who in the Trust is responsible for the contract management and procurement of these technologies?**
- f. Please supply contact details for the Chief Pharmacist.**

A2 Please see below:

a. In which departments is the technology installed?	I can confirm that the Trust holds this information but feel this information is exempt under section 21: <i>information reasonably accessible by other means</i> . This is because the information is available via the Trust's public website at the following link: http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/FOIdisclosurelog/Pages/default.aspx January = FOI 612-1819 April = FOI ref 043-1920
b. Who are the current suppliers of this technology?	I can confirm that the Trust holds information but feel this information is exempt under section 21:

	<p>information reasonably accessible by other means. This is because the information is available via the Trust's public website at the following link:</p> <p>http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/FOIdisclosurelog/Pages/default.aspx</p> <p>January = FOI 612-1819 April = FOI ref 043-1920</p>
c. When do these contracts expire?	2029 -If you are referring to Licencing then Medonc Licences are Perpetual.
d. Was this contract awarded via any Frameworks e.g. CCS RM1063?	No
e. Who in the Trust is responsible for the contract management and procurement of these technologies?	Craig Edwards-Radiotherapy Physics Jane Boughey-Oncology
f. Please supply contact details for the Chief Pharmacist.	Sue Thomson*

- Q3 Does the Trust utilise voice recognition software?**
- a. In which departments is the technology installed?**
 - b. Who are the current suppliers of this technology?**
 - c. When do these contracts expire?**
 - d. Was this contract awarded via any Frameworks e.g. CCS RM1063?**
 - e. Who in the Trust is responsible for the contract management and procurement of these technologies?**

A3 Please see below:

a. In which departments is the technology installed?	imaging
b. Who are the current suppliers of this technology?	<p>I can confirm that the Trust holds information but feel this information is exempt under section 21: <i>information reasonably accessible by other means</i>. This is because the information is available via the Trust's public website at the following link:</p> <p>http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/FOIdisclosurelog/Pages/default.aspx</p> <p>January = FOI 612-1819 April = FOI ref 043-1920</p>
c. When do these contracts expire?	I can confirm that the Trust holds information but feel this information is exempt under section 21:

	<p>information reasonably accessible by other means. This is because the information is available via the Trust's public website at the following link:</p> <p>http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/FOIdisclosurelog/Pages/default.aspx</p> <p>January = FOI 612-1819 April = FOI ref 043-1920</p>
d. Was this contract awarded via any Frameworks e.g. CCS RM1063?	Private Financed Initiative (PFI) information not held by UHNM
e. Who in the Trust is responsible for the contract management and procurement of these technologies?	David Winter: Commercial Development and Contract Performance Manager

- Q4 Does the Trust utilise electronic whiteboard functionality on wards?**
- In which departments is the technology installed?**
 - Who are the current suppliers of this technology?**
 - When do these contracts expire?**
 - Was this contract awarded via any Frameworks e.g. CCS RM1063?**
 - Who in the Trust is responsible for the contract management and procurement of these technologies?**

A4 Please see below:

a. In which departments is the technology installed?	All wards
b. Who are the current suppliers of this technology?	In house
c. When do these contracts expire?	Not applicable
d. Was this contract awarded via any Frameworks e.g. CCS RM1063?	Not applicable
e. Who in the trust is responsible for the contract management and procurement of these technologies?	Not applicable

- Q5. Can you please provide the contact details including email address/format of the Trust's IT Director?**
- If the IT Director is not responsible for digital transformation, please supply contact details, including email address/format of the person(s) who are.**

A5 Mark Bostock. Please note that all Trust emails are in the following format.

* Firstname.lastname@uhnm.nhs.uk

- Q6 Could you please supply a current organisational chart for medical records, operations management and digital transformation programmes?**

A6 Please see below/attached:
Medical records structure = see attached

Operations management = Information not held, however we are able to supply the Operations Directorate structure, see attached
Digital transformation programme = UHNM does not have a Digital transformation team, therefore this information is not held.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



**University Hospitals
of North Midlands**
NHS Trust

Jean Lehnert
Information Governance Manager

