



Ref: FOIA Reference 2022/23-027

Royal Stoke University Hospital
Data, Security and Protection
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 18th May 2022

Email foi@uhn.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 13th April 2022 requesting information under the Freedom of Information Act (2000) regarding Patient Moving and Handling Training.

The University Hospitals of North Midlands Trust is committed to the Freedom of Information Act 2000.

However, the NHS is facing unprecedented challenges relating to the coronavirus (COVID-19) pandemic at the current time. Understandably, our resources have been diverted to support our front-line colleagues who are working tremendously hard to provide care for our patients, and to those in need of our services.

We strive to be transparent and to work with an open culture. But at this time, whilst care of our patients and the safety of our staff takes precedent, it is likely that responses to some requests for information will be delayed. We apologise for this position in advance, and will endeavour to provide you with as much information as we can, as soon as we are able.

The Information Commissioners Office has recognised the current situation in the NHS.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I would like to request the following information under the Freedom of Information Act in respect of patient moving and handling training. Could you please respond to me directly, via this email address please?

1. Do you provide patient moving and handling training at your Trust?

A1 Yes patient handling training is provided to staff at UHNM

Q2 If yes, how many staff and which staff groups are required to undertake it.

A2 All staff within UHNM have manual handling training. Level 1 is for non-clinical (non patient handling staff) and level 2 is for all patient handlers.

There are 5,166 numbers of staff that require level 2 training.

Q3 What is the mode of delivery for this training? E.g. Online, hybrid etc. 3. Do you buy this training service? If so, who is your provider?

A3 Local trainers are trained by the Trust Manual Handling advisor and deliver the training at local level this is done as a practical session due to the nature of the handling.

Trainers are trained using online study modules and practical training.

This training is not brought in from a provider.

Q4 Do you provide this training via an internal training team? If so, what is the team structure for this service E.g how many are in this team and what agenda for change grades are they?

A4 This training is provided by an internally employed band 6 manual handling trainer.

Q5 What methods have you adopted to increase training compliance of this topic at your Trust?

A5 Increase in training capacity for train the trainers.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

Where the Trust owns the copyright in information provided, you may re-use the information in line with the conditions set out in the Open Government Licence v3 which is available at <http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>. Where information was created by third parties, you should contact them directly for permission to re-use the information.

An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are

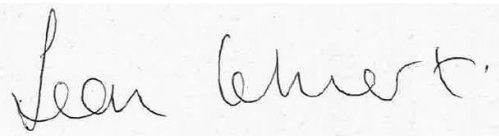
still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert
Data, Security & Protection Manager