



Ref: FOIA Reference 2024/25-071

Date: 16th December 2024

Email foi@uhnm.nhs.uk

Dear Sir/ Madam

I am writing to acknowledge receipt of your email dated 26th April 2024 requesting information under the Freedom of Information Act (2000) regarding Outsourced Teleradiology Reporting Contracts

Q1 I would be most grateful if you would provide me, under the Freedom of Information Act, details regarding the Trusts outsourced teleradiology reporting:

Please confirm the below information for each contract you hold with a teleradiology reporting provider:	Provider 1	Provider 2	Provider 3	Provider 4
Name				
Contract start date				
Contract end date				
Option for extension/roll-over period				
Procurement route/framework used				
Exclusivity or volume commitment within contract				
When did you last benchmark the contract against other options available?				
Do you expect to replace or renew the contract in 2024?				

Please provide the below information for each teleradiology provider above:	Provider 1	Provider 2	Provider 3	Provider 4
Number of CT/MRI examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a 1-hour turnaround time or quicker (Emergency reporting)				
Please confirm the daily start and end time of your external Emergency				

reporting provision?				
Number of CT/MRI examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a turnaround time of between 1 and 12 hours (Urgent reporting)				
Number of CT/MRI examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a turnaround time of 24 hours (Urgent reporting)				
Number of CT and MRI examinations reported between 1 st September 2023 and 31 st December 2023 that require reporting in over 24 hours turnaround time (General reporting)				
Number of X-Ray examinations reported between 1 st September 2023 and 31 st December 2023 that require reporting in over 24 hours turnaround time (General reporting)				

Please provide the below information for each teleradiology provider above:	Provider 1	Provider 2	Provider 3	Provider 4
Total financial expenditure for CT/MRI examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a 1-hour turnaround time or quicker (Emergency reporting)				
Total financial expenditure for CT/MRI examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a turnaround time of between 1 and 12 hours (Urgent reporting)				
Total financial expenditure for CT/MRI examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a turnaround time of 24 hours (Urgent reporting)				
Total financial expenditure for CT and MRI examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a 48 hour turnaround time or longer (General reporting)				

Total financial expenditure for Xray examinations reported between 1st September 2023 and 31st December 2023 inclusive that require a 48-hour turnaround time or longer (General reporting)				
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If you do not use a teleradiology provider for your Emergency reporting:				
If Emergency reporting (up to 1-hour) is not outsourced, then please confirm the number of examinations reported locally between 1st September 2023 and 31st December 2023 inclusive that require a 1-hour turnaround time or quicker (Emergency reporting) between the hours of 5pm and 9am				

A1 See below:

Please confirm the below information for each contract you hold with a teleradiology reporting provider:	Provider 1	Provider 2	Provider 3	Provider 4
Name	Medica			
Contract start date	1/4/24			
Contract end date	31/03/25			
Option for extension/roll-over period	N/A			
Procurement route/framework used	Framework			
Exclusivity or volume commitment within contract	Exclusive			
When did you last benchmark the contract against other options available?	2024			
Do you expect to replace or renew the contract in 2024?	Already renewed.			

Based on Verified report date. Mix of event time and patient type denotes reporting urgency timescale

Please provide the below information for each teleradiology provider above:	Provider 1 - medica	Provider 2 –	Provider 3	Provider 4
Number of CT/MRI examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a 1-hour turnaround time or quicker (Emergency reporting)	207			

Please confirm the daily start and end time of your external Emergency reporting provision?	Based on activity performed between 2000-0759 but actual contract does vary			
Number of CT/MRI examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a turnaround time of between 1 and 12 hours (Urgent reporting)	363			
Number of CT/MRI examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a turnaround time of 24 hours (Urgent reporting)	57			
Number of CT and MRI examinations reported between 1 st September 2023 and 31 st December 2023 that require reporting in over 24 hours turnaround time (General reporting)	6988			
Number of X-Ray examinations reported between 1 st September 2023 and 31 st December 2023 that require reporting in over 24 hours turnaround time (General reporting)	453			

Please provide the below information for each teleradiology provider above:	Provider 1	Provider 2	Provider 3	Provider 4
	Medica			
Total financial expenditure for CT/MRI examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a 1-hour turnaround time or quicker (Emergency reporting)	£47003			
Total financial expenditure for CT/MRI examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a turnaround time of between 1 and 12 hours (Urgent reporting)	£54497			
Total financial expenditure for CT/MRI examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a turnaround time of 24 hours (General reporting)	0			

hours (Urgent reporting)		
Total financial expenditure for CT and MRI examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a 48 hour turnaround time or longer (General reporting)	£151097	
Total financial expenditure for Xray examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a 48-hour turnaround time or longer (General reporting)	£0	

If you do not use a teleradiology provider for your Emergency reporting:	Not applicable			
If Emergency reporting (up to 1-hour) is not outsourced, then please confirm the number of examinations reported locally between 1 st September 2023 and 31 st December 2023 inclusive that require a 1-hour turnaround time or quicker (Emergency reporting) between the hours of 5pm and 9am				

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,



Rachel Montinaro
Data Security and Protection Manager - Records