



Ref: FOIA Reference 2024/25-648

Date: 23rd January 2025

Email foi@uhnm.nhs.uk

Dear Sir/madam

I am writing to acknowledge receipt of your email dated 19th December 2024 requesting information under the Freedom of Information Act (2000) regarding waiting times from a GP

Q1 I write further to this previous Freedom Information Request. (ref 389-2425)

Please may you kindly provide us with the average waiting times from a GP referral to an appointment within the Nutritionist and dietician between 2022-2023, and 2023-2024 within Royal Stoke Hospital.

To clarify we mean the timescale from when the referral is received until the patient's first appointment with the specialist clinician within the Nutritionist and dietician department.

We require details on specifically Royal Stoke Hospital and the UHNM Trust as a whole as well. If these are different, please include an explanation into why this is the case.

A1 The clinics used to identify these patients have been supplied by our Department of Nutrition and Dietetics.

Calendar Year	Average of Days From Referral to Appointment
2022	56
2023	89
2024	74

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,



Leah Carlisle
Head of Data, Security & Protection and Health Records
Data Protection Officer