



Ref: FOIA Reference 2023/24-533

Date: 21<sup>st</sup> November 2023

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing to acknowledge receipt of your email dated 13th November 2023 requesting information under the Freedom of Information Act (2000) regarding EDMS

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 I wish to undertake a benchmarking exercise in the interests of establishing best value for the public purse and thus acting in the public interest.**

**Can you confirm if you have an Electronic Document Management System to store scanned copies of medical records?**

**If no, thank you. No further information is needed.**

**If yes:**

**- What is the name of the system?**

A1 EDMS – C-cube Solutions

**Q2 What is the name of the company that supplies and supports the system?**

A2 C Cube Solutions

**Q3 What is the annual contract cost of the system?**

A3 Commercially sensitive information relating to the price paid per item has not been disclosed here as we consider that under section 43(2) of the FOI Act: *prejudice to the commercial interests of any party, is engaged*. Disclosure of this information could be commercially detrimental to the Trust and companies acting on our behalf and result in less competitive prices for services. The likely consequence of this would be increased cost for service provision to the Trust. We have considered how the public interest might apply, and although recognising that there is a strong public interest in openness there is a greater public interest ensuring an ability to obtain best value for money. We can however, band the figure as being 55k-65k

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

Yours,



**Rachel Montinaro**  
Data Security and Protection Manager - Records