

Royal Stoke University Hospital

Quality, Safety and Compliance Department

Newcastle Road Stoke-on-Trent Staffordshire ST4 6QG

Date: 23rd July 2019

Ref: FOIA Reference 2019/20-218

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 17th July 2019 (received into our office 18th July) requesting information under the Freedom of Information Act (2000) regarding NHS charges for expat Brits.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

- Q1 Can you please tell me for the years 2016-17, 2017-18 and 2018-19?
 - 1) How many British citizens have been denied non-emergency medical treatment by your Trust due to their having resident status in a non-EEA country?
- A1 Please see below:
 - 2016/17 Nil
 - 2017/18 Nil
 - 2018/19 Nil
- Q2 How many British citizens have been charged for non-emergency medical treatment by your Trust due to their having resident status in a non-EEA country?

Please state how many of these were

- a) Under 13,
- b) 13-18 years old
- c) Retirement age 64+
- A2 Information not held as Citizenship is not recorded by the Trust
- What was the total amount charged in each of the three financial years to British citizens with resident status in a non-EEA country?
- A3 As answer 2
- Q4 For the year 2018-19, please tell me the five biggest invoices sent to British citizens with resident status in a non-EEA country, and the service provided which incurred that cost e.g. £10,000 coronary bypass.
- A4 As answer 2







*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,

Jean Lehnert

Information Governance Manager

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