



Ref: FOIA Reference 2021/22-457

Date: 24th December 2021

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 9th December 2021 requesting information under the Freedom of Information Act (2000) regarding Patient safety incidents resulting in severe harm or death - 2019/20 and 2020/21.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Please tell me for the years a) 2019/20 and b) 2020/21 the number and, where available, rate of patient safety incidents reported within the trust

A1 See below:

Patient Safety Incidents Reported 01.04.19 to 31.03.2020: 20,272

Patient Safety Incidents Reported 01.04.20 to 31.03.2021: 18,327

Q2 Please provide separately for a) 2019/20 and b) 2020/21 the number and percentage of the patient safety incidents from question 1 that resulted in severe harm or death

For context, I read in this NHS Improvement document on page 20 that trusts are required to record the above information.

<https://www.england.nhs.uk/wp-content/uploads/2020/08/De-tailed-requirements-for-quality-report-update.pdf>

A2 See below:

Patient Safety Incidents Reported 01.04.19 to 31.03.2020 (Severe Harm/Death):
58 (0.3%)

Patient Safety Incidents Reported 01.04.20 to 31.03.2021: (Severe Harm/Death):
47 (0.3%)

Q3 Please provide me with a brief overview of the FIRST FIVE patient safety incidents in 2020/21 that resulted in severe harm or death (i.e. the incidents identified in question 2b above), withholding any identifying information that would run into a Section 40 exemption.

If the information for 2020/21 is not yet available, or if there were zero incidents in 2020/21, please provide me with a summary of the first five incidents from 2019/20 instead.

A3 See below.

1. Treatment / procedure - delay / failure
2. Slip/Trip or Fall
3. Slip/Trip or Fall
4. Access / admission - delay / failure in access to hospital / care
5. Infection Diagnosis

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



University Hospitals
of North Midlands
NHS Trust

Jean Lehnert
Data, Security & Protection Manager

