



Ref: FOIA Reference 2023/24-352

Date: 11th December 2023

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 4th September 2023 requesting information under the Freedom of Information Act (2000) regarding email encryption

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Under the Freedom of Information Act 2000, please can you provide the following information in relation to your past, present and future suppliers of the following services:

Email encryption

- **Do you have a product or supplier for email encryption?**
- **If so, please can you supply details of the contractual arrangements in place including date of award, details of any Framework used or link to the advertisement, contract value and duration.**
- **If so, please can you indicate the plans for future procurement of this product?**
- **If not, please can you indicate what evaluation of the requirement for email encryption has been undertaken?**
- **Please can you confirm the individual responsible for managing your email encryption contract or wider cyber security contracts and provide their contact details and role title?**

A1 We now use 0365, this uses TLS1.2 encryption for mail transfer in motion (transfer), there are options for higher levels of secure encryption through licencing and using Data Loss standards such as In strictest confidence or confidential, which allow encryption at the mail message level.

Q2 E-signatures

- **Do you use a specific product or solution for electronic signatures?**
- **If so, please can you confirm the name of the supplier from which this solution is purchased**

- If so, please can you supply details of the contractual arrangements in place including date of award, details of any Framework used or link to the advertisement, contract value and duration.
- If so, please can you indicate the plans for future procurement of this product?
- If not, please can you indicate what evaluation of the requirement for email encryption has been undertaken?
- Please can you confirm the individual responsible for managing your e-signature solution contract or wider cyber security and provide their contact details and role title?

A2 See below:

E-signatures

- Do you use a specific product or solution for electronic signatures? = No
- If so, please can you confirm the name of the supplier from which this solution is purchased
- If so, please can you supply details of the contractual arrangements in place including date of award, details of any Framework used or link to the advertisement, contract value and duration = Not applicable
- If so, please can you indicate the plans for future procurement of this product? = Currently no future plans
- If not, please can you indicate what evaluation of the requirement for email encryption has been undertaken? = Evaluation has not taken place due to use of product which has this built in.
- Please can you confirm the individual responsible for managing your e-signature solution contract or wider cyber security and provide their contact details and role title?

Cyber : Dave Flowers dave.flowers@uhn.nhs.uk Head of Cyber

IMT Purchases : Robert Stedall robert.stedall@uhn.nhs.uk Deputy Head of Service Delivery

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

Where the Trust owns the copyright in information provided, you may re-use the information in line with the conditions set out in the Open Government Licence v3 which is available at <http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>. Where information was created by third parties, you should contact them directly for permission to re-use the information.

An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhn.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,



Rachel Montinaro
Data Security and Protection Manager - Records