

Ref: FOIA Reference 2024/25-443

Royal Stoke University Hospital

Data, Security and Protection Newcastle Road Stoke-on-Trent Staffordshire ST4 6QG

Date: 22nd October 2024

Email foi@uhnm.nhs.uk

Dear Sir/ Madam

I am writing to acknowledge receipt of your email dated 7th October 2024 requesting information under the Freedom of Information Act (2000) regarding Exception reports,

- Q1 Does your Trust use "Exception Reports" that are used by doctors when day-to-day work varies significantly and/or regularly from the agreed work schedule?
- A1 Yes
- Q2 If so, how many exception reports were logged as raising an immediate safety concern in the a) 2022/23 and b) 2023/24 financial years?
- A2 See below:

2022-2023 - 11 2023-2024 - 51

- Q3 With respect only to the financial year 2023/24, please state for each occurrence (a) when the incident took place, (b) which Trust site it related to and (c) provide a detailed, verbatim account of how the doctor described the concern.
- A3 Some information within the spreadsheet has been redacted. This is because it is exempt under section 40(2) of the FOI Act: *personal information*. The information could be used to identify individual patients and/or their representative and therefore has not been released. See attached

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <u>http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx</u>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,

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Rachel Montinaro Data Security and Protection Manager - Records



