



Ref: FOIA Reference 2024/25-520

Royal Stoke University Hospital
Data, Security and Protection
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 30th December 2024

Email foi@uhnm.nhs.uk

Dear Sir/ Madam

I am writing to acknowledge receipt of your email dated 4th November 2024 requesting information under the Freedom of Information Act (2000) cancelled operations

Q1 Under the FOI Act, I would like to request the number of operations cancelled by the Trust for non-clinical reasons in each financial year between 2018/19 and the latest available data in 2024/25 broken down by reason for cancellation.

This may include, but not be limited to: Capacity issues, emergencies, staff shortages, clinical need, patient request, equipment failure or administrative error.

A1 Refer to the attached spreadsheet. Please note the attached spread sheet also provides additional categories such as 'Hospital Cancelled Admin Error.' This means operation records may have been updated for several reasons. This may also include patients being re-scheduled as opposed to cancelled. The number also represents the number of operations so a patient may have had several operations cancelled and/or rearranged. Unfortunately, the data cannot distinguish between cancelled and/ or rearranged or data quality amendments to the patient's record.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,



Leah Carlisle
Head of Data, Security & Protection and Health Records
Data Protection Officer