

Question	Sub Question	Data/ Answer	Notes												
Total Hospital Samples/ yr	Blood Transfusion	89046	Total samples for Hospital only (not GP) Numbers are based on requests received from April 1 st 2018 – 31 st March 2019												
	Haematology	765490													
	Clinical Biochemistry	770164													
	Immunology	24439													
	Cytology	96307													
Total GP Samples/ yr	Blood Transfusion	1356	Total samples just for GP Surgeries Numbers are based on requests received from April 1 st 2018 – 31 st March 2019												
	Haematology	342470													
	Clinical Biochemistry	637814													
	Immunology	19493													
	Cytology	95575													
Hospital Errors Recorded/ yr	Wrong Blood in Tube	We are unable to separate the reason for rejection; Please see rejection numbers to the right:	Errors recorded for Hospital Samples (Exact figures or %) <table border="1"> <thead> <tr> <th>Department Desc</th> <th>Request Count</th> </tr> </thead> <tbody> <tr> <td>Biochemistry</td> <td>8,048</td> </tr> <tr> <td>Haematology</td> <td>7,875</td> </tr> <tr> <td>Blood Transfusion</td> <td>5,465</td> </tr> <tr> <td>Immunology</td> <td>110</td> </tr> <tr> <td>Cytology</td> <td>0</td> </tr> </tbody> </table>	Department Desc	Request Count	Biochemistry	8,048	Haematology	7,875	Blood Transfusion	5,465	Immunology	110	Cytology	0
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Lab Re-Labeling of Tube	Avg Time to re-label Tube	1 min	Time to re-label a tube before loading on to rack for Analyser												
	Job Title and Salary Band/ Grade of Re-Labeler	Band 3	Who is performing the re-labelling of the Tube?												
Estimated Costs	Rejected Sample	£3.00 Pathology cost only	Do you have a financial figure you use to estimate the cost of a rejected sample – this includes the re-taking of the sample.												
	Wrong Blood in Tube	£3.00	Do you have a financial figure you use to estimate the cost of a												

		Pathology cost only	rejected sample – this includes the re-taking of the sample. MSoft estimate this to be ~£16.50/ sample.
	Sample Stationary/ yr (Card in the bag)	£288K PA On cards and bags Manual handwritten requests (card and bag – £0.09 Bags for order coms (GP ICE/ Trust Medway) requests - £0.09	How much does the Trust spend on the sample cards each year? UHS estimate 3.6p per card in the bag and they use more than 1 million cards per year.
Medical Laboratory Assistants	How many Medical Laboratory Assistants work in the Lab	For the above named departments 27.57 WTE	
	How much of their day is spent Labelling & Re-labelling samples	55% of day spent labelling/re-labelling	An hour each day, 4 hours a day, couple of days a week, 50% of their day/week