

Ref: FOIA Reference 2019/20-137

Royal Stoke University Hospital

Quality, Safety and Compliance Department Newcastle Road Stoke-on-Trent Staffordshire ST4 6QG

Date: 21st June 2019

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 11th June 2019 requesting information under the Freedom of Information Act (2000) regarding overseas visitor invoices.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

- Q1 Please detail each instance between April 2014 and March 2019 (i.e. within the financial years 2014/15, 2015/16, 2016/17, 2017/18 and 2018/19) when an invoice was raised for an overseas visitor for treatment which exceeded £10,000.00. In each instance, please provide:
 - 1. The total amount of the invoice
- A1 Please see below:

Invoice	£ Invoice
2014-15	
Invoice A	15,121.00
2015-16	
Invoice B	22,033.60
Invoice C	13,069.05
Invoice D	101,888.94
Invoice E	29,302.31
2016-17	
Invoice F	13,805.00
Invoice G	39,640.33
Invoice H	10,419.87
Invoice J	24,705.54
2017-18	
Invoice K	10,713.26
Invoice L	13,540.15







2018-19	
Invoice M	35,996.39
Invoice N	10,068.71
Invoice P	11,380.29
Invoice R	56,847.06
Invoice S	60,900.81
Invoice T	13,646.73

Q2 The medical speciality (or specialities) involved. e.g. Maternity, renal, oncology, etc.

A2 Please see below:

Invoice	Specialty
2014-15	
Invoice A	General Surgery
2015-16	
Invoice B	Cardiology
Invoice C	Orthopaedics
Invoice D	Neurology
Invoice E	Maxillofacial
2016-17	
Invoice F	Trauma
Invoice G	Neurosurgery
Invoice H	General Surgery
Invoice J	General Surgery
2017-18	
Invoice K	Cardiology
Invoice L	Gastroenterology
2018-19	
Invoice M	Rheumatology
Invoice N	Urology
Invoice P	Respiratory
Invoice R	Neuro Surgery
Invoice S	Adult Critical Care
Invoice T	Cardiology

Q3 The financial year in which the invoice was raised

A3 Please see below:

Invoice	Raised Financial Year
2014-15	
Invoice A	2014-15







2015-16	
Invoice B	2015-16
Invoice C	2015-16
Invoice D	2015-16
Invoice E	2015-16
2016-17	
Invoice F	2016-17
Invoice G	2016-17
Invoice H	2016-17
Invoice J	2016-17
2017-18	
Invoice K	2017-18
Invoice L	2017-18
2018-19	
Invoice M	2018-19
Invoice N	2018-19
Invoice P	2018-19
Invoice R	2018-19
Invoice S	2018-19
Invoice T	2018-19

Q4 The amount paid off by the patient, patient's family, friends or associates to date

A4 Please see below:

Invoice	£ Paid as at 01/05/2019
2014-15	
Invoice A	15,121.00
2015-16	
Invoice B	22,033.60
Invoice C	13,069.05
Invoice D	0
Invoice E	0
2016-17	
Invoice F	13,805.00
Invoice G	39,640.33
Invoice H	0
Invoice J	0
2017-18	
Invoice K	10,713.26
Invoice L	0







2018-19	
Invoice M	0
Invoice N	10,068.71
Invoice P	0
Invoice R	56,847.06
Invoice S	60,900.81
Invoice T	0

- Q5 Whether any amount from the original invoice has been written off by the Trust. If so, the amount written off and when (financial year) that amount or amounts were written off
- A5 None of these invoices have been written off by University Hospital of North Midlands NHS Trust.
- Q6 The nationality of the patient (i.e. where they were deemed to be ordinarily resident). If this is not possible please state EU / non-EU
- A6 Please see below:

Invoice	Patient Nationality
2014-15	
Invoice A	USA
2015-16	
Invoice B	Kuwait
Invoice C	Cambodia
Invoice D	India
Invoice E	Slovakia
2016-17	
Invoice F	France
Invoice G	Canada
Invoice H	Pakistan
Invoice J	Pakistan
2017-18	
Invoice K	India
Invoice L	India
2018-19	
Invoice M	India
Invoice N	Nigeria
Invoice P	Pakistan
Invoice R	Saudi Arabia
Invoice S	USA
Invoice T	USA







Q7 The broad age range of the patient at the time of treatment (eg under 18, 18 – 34, 35 – 60, over 60)

A7 Please see below:

Invoice	Age Range
2014-15	
Invoice A	18 - 34
2015-16	
Invoice B	35 - 60
Invoice C	18 - 34
Invoice D	18 - 34
Invoice E	35 - 60
2016-17	
Invoice F	18 - 34
Invoice G	60 +
Invoice H	35 - 60
Invoice J	35 - 60
2017-18	
Invoice K	60 +
Invoice L	60 +
2018-19	
Invoice M	35 - 60
Invoice N	60 +
Invoice P	18 - 34
Invoice R	35 - 60
Invoice S	60 +
Invoice T	35 - 60

Q8 The gender of the patient

A8 Please see below:

Invoice	Gender
2014-15	
Invoice A	Male
2015-16	
Invoice B	Male
Invoice C	Male
Invoice D	Male
Invoice E	Male
2016-17	







Invoice F	Male
Invoice G	Female
Invoice H	Female
Invoice J	Female
2017-18	
Invoice K	Male
Invoice L	Male
2018-19	
Invoice M	Female
Invoice N	Male
Invoice P	Male
Invoice R	Male
Invoice S	Female
Invoice T	Female

Q9 If the Trust raised no such invoices exceeding £10,000.00 during the five-year period in question, please state that in your response.

A9 Not applicable.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <u>http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx</u>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are







still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via <u>www.ico.org.uk</u>.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,

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Jean Lehnert Information Governance Manager



