

Ref: FOIA Reference 2018/19-327

Royal Stoke University Hospital

Quality, Safety and Compliance Department Newcastle Road Stoke-on-Trent Staffordshire ST4 6QG

Date: 1st October 2018

Tel: 01782 676474 Email <u>FOI@uhnm.nhs.uk</u>

Dear

I am writing in response to your email dated 29th August 2018 requesting information under the Freedom of Information Act (2000) regarding forearm fractures in adults and children.

I can neither confirm nor deny whether the information you have requested is held by the Trust in its entirety. This is because the information requested in question 4 is not held centrally, but may be recorded in individual health records. In order to confirm whether this information is held we would therefore have to individually access all health records within the Trust and extract the information where it is present. We therefore estimate that complying with your request is exempt under section 12 of the FOI Act: *cost of compliance is excessive*. The section 12 exemption applies when it is estimated a request will take in excess of 18 hours to complete. We estimate that accessing and reviewing all health records and then extracting relevant information would take longer than the 18 hours allowed for.

Under section 16 of the FOI Act we are required to provide requestors with advice and assistance where possible. We would therefore like to advise you that if your request is shortened the remaining questions we are able to comply within the 18 hour time frame. In order to avoid delay to your response we have provided this attached.

On 21st September 2018 we contacted you via email as we required a time frame for the information to be collated for (adult form question 4) and we also required clarification on what you meant by manage.

On 25th September 2018 you replied via email the following:

"Many thanks for your reply. Please could you provide the number of fractures managed in any recent one-month period, for example, July or August 2018? By "manage" I mean all patients who present to your hospital with a closed distal radius fracture and receive any form of assessment and/or treatment for their fracture in your hospital."

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I am interested in your Trust guidelines regarding the treatment of forearm fractures in adults and children, and I have created surveys on this topic.

Please could the completed surveys be returned to this email address?







Also, I would be grateful if you could send to this email address your Trust guidelines for distal radius fracture / paediatric forearm fracture, if you do indeed have one.

If your Trust manages multiple hospitals, please could a survey be completed for each hospital that manages distal radius fractures?

A1 Please refer to the attached documents that you supplied.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

Where the Trust owns the copyright in information provided, you may re-use the information in line with the conditions set out in the Open Government Licence v3 which is available at http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/. Where information was created by third parties, you should contact them directly for permission to re-use the information.

An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <u>http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx</u>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via <u>www.ico.org.uk</u>.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,







L Carlisle

Leah Carlisle Deputy Head of Quality, Safety & Compliance



