

## **Royal Stoke University Hospital**

**Quality, Safety and Compliance Department** 

Newcastle Road Stoke-on-Trent Staffordshire ST4 6QG

Date: 6<sup>th</sup> March 2019

Ref: FOIA Reference 2018/19-716

Email foi@uhnm.nhs.uk

## Dear

I am writing in response to your email dated 22<sup>nd</sup> February 2019 requesting information under the Freedom of Information Act (2000) regarding overseas patients.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Can I please be given details of medical bills given to overseas patients who were not entitled to free treatment on the NHS from April 2016 to the present date?

Specifically can I receive?

- 1) The total sum of medical bills given to overseas patients who were not entitled to free treatment on the NHS during this period
- A1 Please see below:

Financial	Sum of Patient
Year	Invoiced £
2016-17	
	237,552.39
2017-18	
	294,599.72
2018-19	
	487,477.14
Grand	
Total	1,019,629.25

- Q2 The outstanding total from medical bills given in this period owed by overseas patients who were not entitled to free treatment on the NHS
- A2 Please see below:

Financial Year	Sum of Outstanding £
2016-17	
	100,502.77
2017-18	
	161,913.61







2018-19	
	307,954.93
Grand	
Total	570,371.31
Total	<b>570,371.31</b> As at end

- Q3 The highest medical bill given to an individual patient, brief details of the treatment they received and how much of that bill remains outstanding
- A3 The largest bill to an individual was raised in January 2019 for £60,901, which remains fully outstanding as at February 2019.

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via <a href="https://www.ico.org.uk">www.ico.org.uk</a>.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,







Leah Carlisle

Deputy Head of Quality, Safety & Compliance

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