



Ref: FOIA Reference 2024/25-435

Royal Stoke University Hospital
Data, Security and Protection
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 24th October 2024

Email foi@uhnm.nhs.uk

Dear Sir/ Madam

I am writing to acknowledge receipt of your email dated 4th October 2024 requesting information under the Freedom of Information Act (2000) regarding scams

Q1 I am writing to you under the Freedom of Information Act 2000 to request the following information from your Trust.

My request relates to money lost to scams by Trusts. This relates to scams perpetrated by people who are not employed by the trust and are not its patients.

I am asking every NHS Trust and clinical commissioning group the same questions, in order to build up a national picture.

In each case, I understand that records may be incomplete, and if this is the case, I would like whatever figures are available, together with their dates, to give the most accurate view possible.

Here is what I am requesting:

1. The amount during each calendar year for each of the last five years your Trust has lost to fraud and scams. This would include the year to date as one of those five years.

A1 UHNM have no losses from frauds / scams

Q2 For each fraud or scam of more than £500 the nature of the fraud or scam, particularly:

- a. The date the money was lost**
- b. How much was lost**
- c. How the money was lost - the precise methodology the scammers used**
- d. What efforts were made to reclaim the lost funds**
- e. How successful those efforts were.**

f. Who the perpetrator was, if that is known

Should there be a large number of frauds which qualify for question 2, to the point where costs for the request are likely to over-run, I would like the details for the five largest in terms of losses, please.

For the avoidance of doubt, I am interested in losses of money due to deception. I am not requesting details of losses of money or property due to theft, burglary etc.

A2 Not applicable

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

Where the Trust owns the copyright in information provided, you may re-use the information in line with the conditions set out in the Open Government Licence v3 which is available at <http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>. Where information was created by third parties, you should contact them directly for permission to re-use the information.

An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.



University Hospitals
of North Midlands
NHS Trust

Yours,

Rachel Montinaro

Data Security and Protection Manager - Records