

Ref: FOIA Reference 2019/20-166

Royal Stoke University Hospital

Quality, Safety and Compliance Department Newcastle Road Stoke-on-Trent Staffordshire ST4 6QG

Date: 17th July 2019

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 25th June 2019 requesting information under the Freedom of Information Act (2000) regarding Nursing Agency Usage.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

- Q1 (a) Who is the head of procurement at your Trust responsible for approving Nursing agency usage?
 (b)Secondly, who is the temporary / flexible staffing lead responsible for the management of this service?
- A1 Please see below:
 - a) The Head of Procurement does not approve agency usage
 - b) The Director of HR is responsible Lead for management of Temporary staffing and the Director of Nursing for Education, workforce and Development oversees the nurse bank

Q2 Please can you provide the contact information in relation to both question 1 (a) and (b)

- A2 Please see below:
 - a) not applicable as per answer 1
 - b) Ro Vaughan and Helen Inwood

All Trust emails are in the following format: firstname.lastname@unhm.nhs.uk

- Q3 Please can you outline your Off-Framework agency spend for each of the following staff groups between April 2019 June 2019: (a) RGN's (b) RCN's (c) RN's and (d) HealthCare Assistants (e) RMN (f) Specialist RN (ITU)
- A3 None, UHNM does not use off framework agencies.
- Q4 Following the same breakdown of staff groups in Question 3, how many Off-framework shifts have been unfilled between April 2019 June 2019?
- A4 As answer 3
- Q5 Since the start of January 2019 present, please provide the current charge rates from your Off Framework, Nursing providers, providing a clear breakdown between the workers pay rate and agency commission.







A5 As answer 3

- Q6 Based on the above information, who are your current Nursing Off-Framework agencies and how many shifts have been booked for each month from January 2019 June 2019.
- A6 As answer 3

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <u>http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx</u>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via <u>www.ico.org.uk</u>.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,

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Jean Lehnert Information Governance Manager



