

Ref: FOIA Reference 2024/25-317

Royal Stoke University Hospital
Data, Security and Protection
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 9th September 2024

Email foi@uhnm.nhs.uk

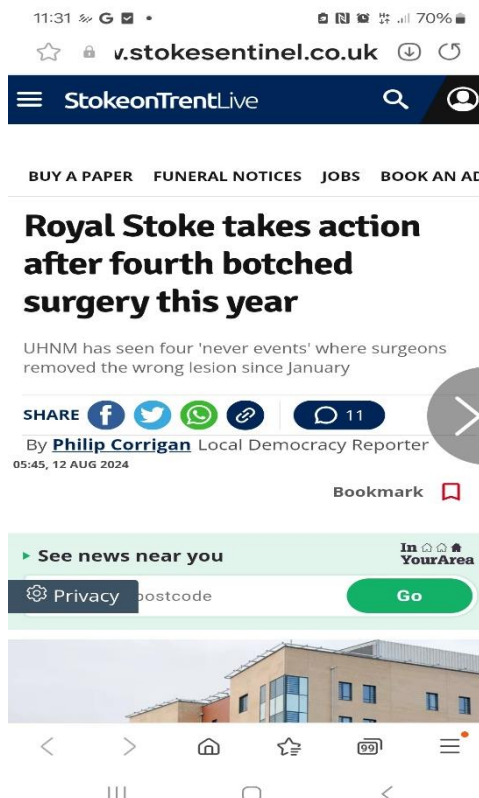
Dear Sir/ Madam

I am writing to acknowledge receipt of your email dated 14th August 2024 requesting information under the Freedom of Information Act (2000) regarding never events

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Please can you provide me with further information under the Freedom of Information Act with regard to this years 4 never events as per the attached article.

I am particularly interested if these events involve Health Harmonie at Basford.



A1 See below:

Patients were seen at Health Harmonie and referred via Telederm but the incidents occurred at UHNM

ID ***** –Referred via Telederm, straight to biopsy , face to face for diagnosis and listed for further procedure. Wrong Site Surgery (WSS) in next procedure.

ID ***** –Referred via Telederm, brought in for face to face, listed for procedure, WSS in procedure

ID *****–Referred via Telederm, brought in for face to face, procedure, face to face for diagnosis and listed for further procedure. WSS in next procedure.

ID *****–Referred via Telederm, brought in for face to face, WSS procedure

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.



University Hospitals
of North Midlands
NHS Trust

Yours,

Rachel Montinaro

Data Security and Protection Manager - Records